



SECRETARY'S CERTIFICATE

I, **ATTY. MISHEENA JOYCE TIATCO-DONINA**, Acting Corporate Secretary of the Clark International Airport Corporation (CIAC), a corporation duly organized and existing under the laws of the Republic of the Philippines with office address at Corporate Office Building, Civil Aviation Complex, Clark Freeport Zone, Pampanga, hereby certify, that during the 21 November 2016 9th Regular Board Meeting of the Board of Directors of the corporation, the following resolution was approved:

Resolution No. RM-09-15, Series of 2016

"RESOLVED, that the Proposed Revised Targets for CY 2016 to be submitted to GCG (herein attached as Annex "A"), be **APPROVED**, as it is hereby **APPROVED**."

"RESOLVED FURTHER, that the Proposed Strategy Map and Performance Targets for CY 2017 to be submitted to GCG (herein attached as Annex "B"), be **APPROVED**, as it is hereby **APPROVED**."

IN WITNESS WHEREOF, I hereby sign this instrument this 25th day of November 2016 at Clark Freeport Zone, Philippines.



ATTY. MISHEENA JOYCE TIATCO-DONINA
Acting Corporate Secretary



VISION: By 2022, CIAC shall be the airport of choice of Northern and Central Luzon, a competitive aviation complex, and a key economic engine of the country.

MISSION:

To develop, manage and operate a competitive aviation complex, ensuring viability and creating value for our stakeholders.

CORE VALUES:

- Commitment
- Integrity
- Accountability
- Competence
- Teamwork
- Inclusiveness and Corporate Citizenship
- Excellence
- Service

SOCIAL IMPACT

Provide World Class Quality Airport Services and Facilities for Passengers in the Northern Metro Manila, Central and Northern Luzon Areas

FINANCIAL

Improved Financial Performance

Diversified Non-Aeronautical Revenue Sources

STAKEHOLDERS

Transformed Clark Civil Aviation Complex into a Major Economic Hub (Enhanced Stakeholder Alliances)

Enhanced Customer Experience

INTERNAL PROCESSES

Deliver Quality Services

Engage in Infrastructure/Equipment Development/Upgrade that Accomodate Growth and Advance Strategic Objectives

Pursue Business Development Initiatives

Improved Safety and Security at Clark Civil Aviation Complex

LEARNING & GROWTH

Commit to individual performance management practices

Themes:

FINANCIAL STRENGTH

OPERATIONAL AND ORGANIZATIONAL EXCELLENCE

CUSTOMER SATISFACTION

