CLARK INTERNATIONAL AIRPORT CORPORATION

	Component						[4-4] Overster	
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula Weig		Rating System a	Annual Target _	[1st] Quarter Target Actual	
	SO 1	Enabled Optimal Develop	ment of the Clark Civil					
5	SM 1	Aircraft Movement Volume	Actual Figure	0%	Actual/Target	43,456	10,696	7,806
Social Impact	SM 2	Number of New Employment Generated by CCAC Locators (including sub lessees)	Absolute Number	10%		1,000	1,000 (Q1 – Q4)	Data collection cannot be facilitated due to the ECQ
	Sub-total	<u> </u> 		10%				
SO 2 Sustain Financial Performance								
	SM 3	Revenues (in thousand pesos)	Absolute Amount	15%	Actual/Target	389.761	97.44	83.53
Financial	SM 4	EBITDA (in thousand pesos)	Absolute Amount	5%		180.89	45.22	44.64
	Sub-total			20%				

¹ As a result of the O&M Concession Agreement, CIAC's revenue sources are limited to non-aeronautical revenues and other income.

[CIAC] | Page __ of 4 1st Quarter Monitoring Report

			Component		[1st] Quarter				
		egic Objective (SO)/ ntegic Measure(SM)	Formula	Weight	Rating System a	Annual Target —	Target	Actual	
	SO 3	Increased Economic Opportunities							
	SM 5	Number of Lease Agreements signed (Locators within CCAC)	Cumulative Number	10%	Actual/Target	Additional 7 Locators from 2019 Cumulative Total	59 (Q1 – Q4)	0 new LAs 52 total LAs	
ders	SO 4	Enhanced Stakeholder Experience							
Stakeholders	SM 6	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	Actual/Target 0% = If less than 80%	90%2	N/A	Customer Satisfaction Survey will be conducted on the 4th Quarter of 2020	
	Sub-total	Sub-total							
	SO 5	Advanced Business Proc	esses	I		1		1	
Internal Process	SM 7	ISO 9001:2015	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certification	N/A	ISO 9001:2015 Certification shall be pursued on the 4th Quarter of 2020	

² Using the Enhanced Standard Guideline on the Conduct of Customer Satisfaction Survey by the GCG

[CIAC] | Page __ of 4 1st Quarter Monitoring Report

[CIAC] | Page __ of 4 1st Quarter Monitoring Report

	Component						[1ct] Quarter		
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Formula Weight		Annual Target	[1st] Quarter Target Actual		
	SO 7	Enriched Employee Performance and Development							
Learning and Growth	SM 10	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	5%	All or Nothing	10% Improvement from 2019	Conduct of Competency Assessment	Competency Assessment was conducted on 61 regular positions or 55% of the total workforce of the corporation. The Assessment was not completed due to the health crisis and the subsequent enforcement of ECQ that shifted the focus of HR activities toward establishing Work From Home arrangements for the employees and the recruitment of health workers for the COVID- 19 Isolation and Treatment Facility inside Clark - a joint endeavor of BCDA, CDC, and CIAC.	
	Sub-total			5%					
	TOTAL			100%					

a/ But not to exceed the weight assigned per indicator