CLARK INTERNATIONAL AIRPORT CORPORATION 2016 MONITORING REPORT OF PERFORMANCE TARGETS

		O o			Deceline				2	2016			
	Component				Baseline	1 st Quarter		2 nd Quarter		3 rd Quarter		4 th Quarter	
		Objective/Measure	Formula	Weight	2015 GCG Verfiied	Target	Actual	Target	Actual	Target	Actual	Target	Actual
	SO 1	To Provide World Class Quality	Airport Services and Facilities for	Passeng	ers in the Northe	ern Metro Manila,	Central and Nort	thern Luzon Areas	5				
t	SM 1	Increased Passenger Volume	Total number of passengers from	7%	738,249	738,728	199,640	738,728		738,728		738,728	
Impact		from Catchment Area (Regions	Catchment Area by the end of		passengers	passengers	passengers	passengers		passengers		passengers	
			CY2016			(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
oociai	SM 2	Increased number of flight	Additional number of flight	7%	N/A	1 (Q1-Q4)	1	1 (Q1-Q4)		1 (Q1-Q4)		1 (Q1-Q4)	
		services to/from CRK	services to and from CRK				(Dubai, 30 March)						
		Sub-total		14%									
	SO 2	Improved Financial Performance	•										
	SM 3	Revenues	Total revenue for the year	5%	598,679	611,411	145,160	611,411		611,411		611,411	
			(in thousand pesos)			(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
	SM 4	Net Income	Total net income for the year	4%	29,779	Breakeven	17,701	Breakeven		Breakeven		Breakeven	
			(in thousand pesos)			(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
	SM 5		EBITDA Margin (in thousand	5%	200,228	118,706	63,604	118,706		118,706		118,706	
	00.0		pesos)			(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
5		Diversified Non-Aeronautical Re			10.000					1		1	
-	SM 6		Total net income for the year	5%	18,836	15,511	6,051	15,511		15,511		15,511	
		Ũ	(in thousand pesos)			(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
		(Lease and Concessionaire											
	SM 7	Privilege Fees) Income from Locators Within	Total net income for the year	5%	270,699	215,736	54,420	215,736		215,736		215,736	
	SIVI /		(in thousand pesos)	5%	270,099	(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
		Sub-total	(in thousand pesos)	24%		(@1-@4)		(Q1-Q4)		(Q1-Q4)		(@1-@4)	
	SO 4	Transformed Clark Civil Aviation	Complex Into a Major Economic		anced Stakehold	der Alliances)		II					
	SM 8		Approval and Implementation of	5%	N/A		Development of	Development of		Development of		Approval and	
			CIAC's Incentive Program for	070			CIAC's Incentive			CIAC's Incentive		Implementation	
			Airlines			Program for	Program for	Program for		Program for		of CIAC's	
						Airlines	Airlines	Airlines		Airlines		Incentive	
												Program for	
												Airlines	
	SM 9	Increased Lease Agreement	Cumulative number of new lease	5%	49	52	54	52		52		52	
		Signed (Locators within CCAC)	agreements signed (Locators			(3 new) /		(3 new) /		(3 new) /		(3 new) /	
			within CCAC)			(49 existing)		(49 existing)		(49 existing)		(49 existing)	
b						(Q1-Q4)		(Q1-Q4)		(Q1-Q4)		(Q1-Q4)	
oranelloluel			Cumulative number of		52	52	53	52		52		52	
b		<u> </u>	concessionaire contracts signed										
ומע		(Concessionaires within Terminal	(Concessionaires within Terminal										
מ		Building) Sub-total	Building)	10%								++	
	50 F			10%									
		Enhanced Customer Experience		E0/	4	4		1					
	SIVI 10	÷	Average rating of passengers on	5%	4	4	4	4		4		4	
		Survey Responses	a 5-point scale										
	SM 11	Implement a 24-hour Response	Total number of formal complaints	5%	100%	100%	100%	100%		100%		100%	
		to Formal Customer Complaints	responded to within 24		passenger	passenger	passenger	passenger		passenger		passenger	
			hours/Total number of formal		complaints	complaints	complaints	complaints		complaints		complaints	
						responded to	مئله مام محم م	منامما ممسم مسا		مئاء مام محم م			
		Sub-total	complaints received	10%	responded to	responded to	responded to	responded to		responded to		responded to	

-			1			1	I				
	SM12	Philippine Quality Award (PQA)	Actual Accomplishment	3%		N/A	N/A	Receipt of PQA	Cascading of the	Implementation	
					CIAC's PQA			Feedback	result of the	of programs	
					Application			Report	PQA Feedback	based on PQA	
					Report				Report to all	Assessors'	
									CIAC	Feedback	
									departments/	Report	
									offices	Roport	
									Unices		
	SM13	ISO 9001:2008	Passed Surveillance Audit	3%	ISO 9001:2008	ISO 9001:2008		ISO 9001:2008	ISO 9001:2008		
					Certified	Certified	Certified	Certified	Certified	Certified	
						(Passed the Re-	(Passed the Re-				
						Certification	Certification				
						Audit)	Audit conducted				
							last 3-4 March				
							2016)				
	SM14	ISO 9001:2015	Actual Accomplishment	3%	N/A	Attendance to	Attended an	Conduct of ISO	Conduct of	Submission of	
						an ISO	ISO9001:2015	9001:2015	Internal Quality	documents to	
						9001:2015	Orientation last	Orientation/	Audits in	TUV for CIAC's	
						Orientation/	21 March 2016	Seminar for	conformance	application for	
						Overview	(Conducted by	Internal Quality	with ISO	ISO 9001:2015	
							TUV Rheinland)	Auditors and	9001:2015	Certification	
s								CIAC employees			
Internal Process											
õ	SM15	Aerodrome Certification	Actual Accomplishment	8%		Submission to	Corretive Action	Planning/	Conduct of Full		
<u>م</u>					Provisional CRK	CAAP of the	Plan submitted	Preparation for	Scale	Provisional CRK	
na					Aerodrome	Corrective	to CAAP	Full Scale	Emergency	Aerodrome	
ter					Certification	Action Plan on		Emergency	Exercise	Certification	
						the ANSOO		Exercise			
						audit findings					
-											
ļ		Sub-total		17%							
	SO 7	Engage in Infrastructure/Equipn	nent Development/Upgrade that Ac	ccomoda	te Growth and A	dvance Strategic					
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC			te Growth and A NEDA Board	dvance Strategic Submission of	Revised and	Submission of	Implementation		
	SO 7	Engage in Infrastructure/Equipn		ccomoda	te Growth and A NEDA Board approval of the	dvance Strategic Submission of MOA between	Revised and submitted MOA	TOR and Draft	of MOA between	awarding of the	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New	dvance Strategic Submission of MOA between DOTC and CIAC	Revised and submitted MOA between DOTC	TOR and Draft Schedule and		awarding of the consultancy	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the	Revised and submitted MOA between DOTC and CIAC for the	TOR and Draft Schedule and Costing for the	of MOA between	awarding of the consultancy services for the	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New	dvance Strategic Submission of MOA between DOTC and CIAC	Revised and submitted MOA between DOTC	TOR and Draft Schedule and	of MOA between	awarding of the consultancy	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the	Revised and submitted MOA between DOTC and CIAC for the	TOR and Draft Schedule and Costing for the	of MOA between	awarding of the consultancy services for the	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of	Revised and submitted MOA between DOTC and CIAC for the downloading of	TOR and Draft Schedule and Costing for the DED and CMS	of MOA between	awarding of the consultancy services for the DED and CMS	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC		ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
	SO 7	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal		ccomoda 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal	Actual Accomplishment	ccomoda	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SO 8	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development	Actual Accomplishment	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SO 8	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and	Actual Accomplishment	ccomoda 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SO 8	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SO 8	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SO 8	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SO 7 SM16 SM17	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100%	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
-	SM16 SM16 SM17 SM17	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal	
-	SM16 SM16 SM17 SM17	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events attended/Targeted no. of events	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
-	SM16 SM16 SM17 SM17	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events	ccomoda 5% 5% 4%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events attended/Targeted no. of events to attend)]*100%	ccomoda 5% 5%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17 SM18 SM18	Engage in Infrastructure/Equipn CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events	Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events attended/Targeted no. of events to attend)]*100%	ccomoda 5% 5% 4% 4% 8%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to CIAC	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between DOTC and CIAC	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total Improved Safety and Security at	Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Initiatives [(Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events attended/Targeted no. of events to attend)]*100% [(Actual no. of events attended/Targeted no. of events to attend)]*100%	ccomoda 5% 5% 4%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17 SM18 SM18	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total Improved Safety and Security at Total number of airport incidents	Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment (Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% [(Actual no. of events attended/Targeted no. of events to attend)]*100% Clark Civil Aviation Complex [(Actual no. of incidents within the	ccomoda 5% 5% 4% 4% 8%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to CIAC	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between DOTC and CIAC	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17 SM18 SM18 SM19	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total Improved Safety and Security at Total number of airport incidents within the Clark Civil Aviation	Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment (Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% Actual no. of events attended/Targeted no. of events to attend)]*100% Clark Civil Aviation Complex (Actual no. of incidents within the CCAC responded to within 10	ccomoda 5% 5% 4% 4% 8%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to CIAC	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between DOTC and CIAC	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17 SM18 SM18 SM19	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development I Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total Improved Safety and Security at Total number of airport incidents within the Clark Civil Aviation Complex (CCAC) responsded to	Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual No. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% Actual no. of events attended/Targeted no. of events to attend)]*100% Clark Civil Aviation Complex [(Actual no. of incidents within the CCAC responded to within 10 mins)/(Total number of airport	ccomoda 5% 5% 4% 4% 8%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to CIAC	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between DOTC and CIAC	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	
	SM16 SM16 SM17 SM17 SM18 SM18 SM19	Engage in Infrastructure/Equipm CRK New Terminal Building LCC Terminal Sub-total Pursue Business Development Participation in Road Shows and Travel Expos Participation in Airline and Airport Networking Events Sub-total Improved Safety and Security at Total number of airport incidents within the Clark Civil Aviation	Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment Actual Accomplishment (Actual no. of road shows/travel expos attended)/(Targeted no. of road shows/travel expos to attend)]*100% Actual no. of events attended/Targeted no. of events to attend)]*100% Clark Civil Aviation Complex (Actual no. of incidents within the CCAC responded to within 10	ccomoda 5% 5% 4% 4% 8%	te Growth and A NEDA Board approval of the CRK New Terminal Building Project	dvance Strategic Submission of MOA between DOTC and CIAC for the downloading of the funds to CIAC	Revised and submitted MOA between DOTC and CIAC for the downloading of funds to CIAC pursuant to the requirements and comments of DOTC	TOR and Draft Schedule and Costing for the DED and CMS consultancy services	of MOA between DOTC and CIAC	awarding of the consultancy services for the DED and CMS of the CRK New Terminal Building Project	

		Total number of aircraft emergencies within the Aircraft Movement Area (AMA) responsded to within three (3) minutes	[(Actual no. of aricraft emergencies within the AMA responded to within 3 mins)/(Total number of airport incidents within the CCAC)*100%	1%	N/A	100%	100% (3 aircraft emergencies)	100%	100%	100%	
		Total number of medical emergencies within the Aircraft Movement Area (AMA) responsded to within three (3) minutes	[(Actual no. of medical emergencies within the AMA responded to within 3 mins)/(Total number of medical emergencies within the CCAC)*100%	1%	N/A	100%	100% (3 medical emergencies)	100%	100%	100%	
		Sub-total		3%							
	SO 10	Commit to Individual Performar									
g and Growth		Competency Framework	Actual Accomplishment	3%	Developed Employee Performance Planning, Monitoring and Appraisal Program (EPPMAP) for Rank and File	Development of Competency Framework based on GCG Guidelines	Competency Framework based on GCG Guidelines	Development of Competency Framework based on GCG Guidelines	Development of Competency Framework based on GCG Guidelines	Approval by Board of CIAC Competency Framework and submission to GCG for final approval.	
Learnin		Implementation of Effective Employee Performance Evaluation Systems Based on Measurable Results	Actual Accomplishment	3%	Development of Individual Scorecard	Collation of Individual Scorecards	Collation of Individual Scorecards			Implementation of Scorecard/ Peformance Evaluation System (Enforcement of Individual Targets)	
	SM24	Rationalization Plan (RP)	Actual Accomplishment	3%	N/A	Creation of Change Management Team & Drafting of the Rationalization Plan	Creation of Change Management Team & Drafting of the Rationalization Plan			Submission of Board-approved Reorganization Plan to GCG for review and final approval.	
		Sub-total		9 %							
		TOTAL		100%							