



## PERFORMANCE AGREEMENT

This Performance Agreement has been executed pursuant to the **PERFORMANCE EVALUATION SYSTEM FOR THE GOCC SECTOR (GCG MC No. 2013-02)** between the –

**GOVERNANCE COMMISSION FOR GOCCs (GCG)**

- and -

**CLARK INTERNATIONAL AIRPORT CORPORATION (CIAC)**

**WITNESSETH: THAT –**



The Parties agree to the following terms:

1. **Period.** – This Agreement shall be effective for a period of two (2) calendar years beginning from the execution of this Agreement and ending on 31 December 2014.
2. **Charter Statement and OPIF Logframe.** – CIAC's Charter Statement and OPIF Logframe for the Period specified in Section 1 hereof, shall be as follows:

### **Mandate:**

To develop, operate, manage and maintain the Clark Civil Aviation Complex.

### **Vision:**

By 2015, to be a competitive aviation services center in the Asia Pacific Region;

By 2017, to be a worthy secondary airport of choice; and

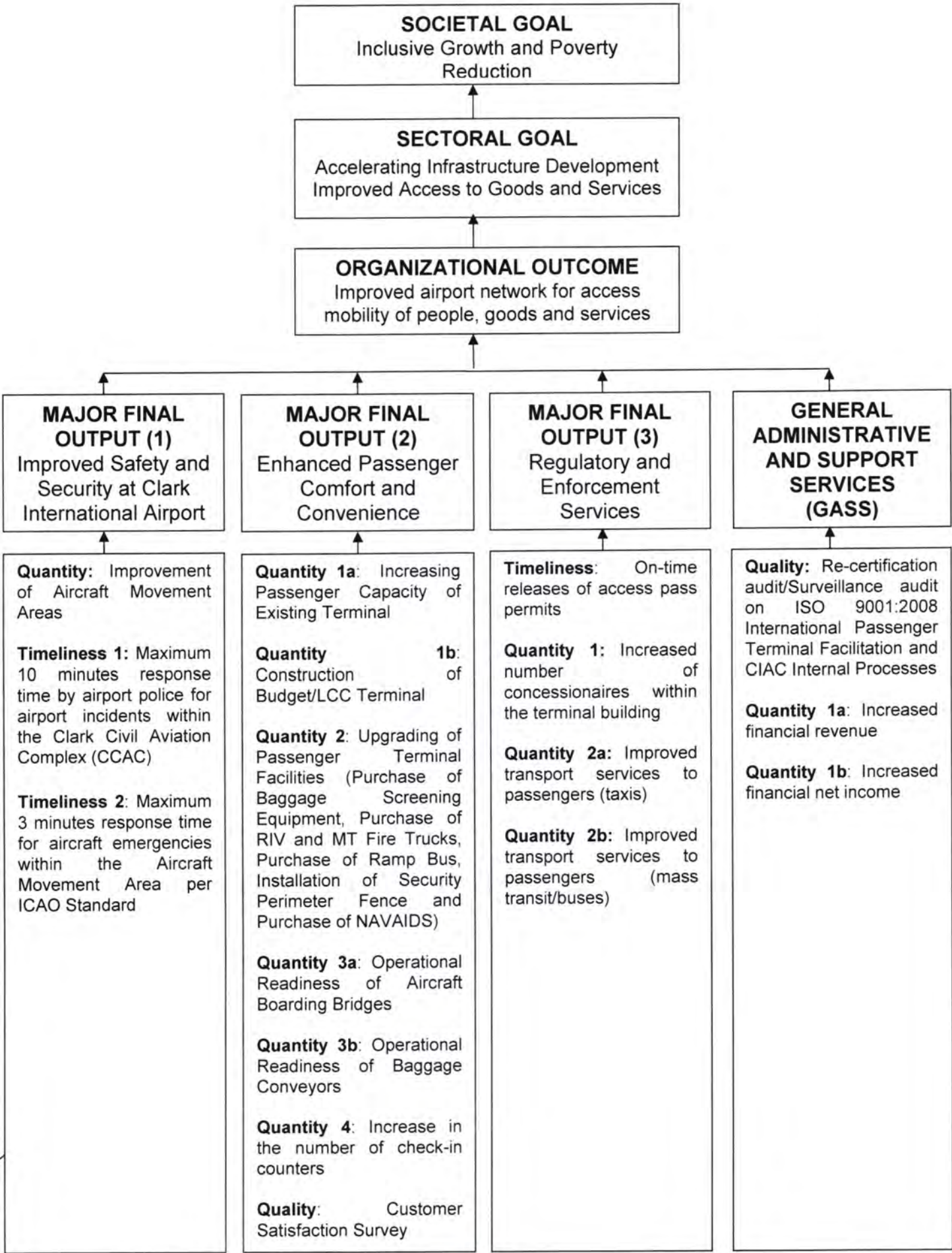
By 2020, to be the premier world-class airport.

### **Mission:**

Achieve sustained growth, development and competitiveness of Clark Civil Aviation Complex.

Manage and operate world- class air transportation facilities, providing the highest standards of customer service.

CIAC OPIF LOGFRAME





3. **Measurement of Performance.** – Based on CIAC's Interim Performance Scorecard, attached hereto as **Annex A**, the evaluation of CIAC's performance for 2013-2014 shall be based on the following Measures/Performance Indicators and Annual Targets, to wit:

Performance Measures				Targets	
Description	Formula	Weight		2013	2014
		2013	2014		
MFO 1 : IMPROVED SAFETY AND SECURITY AT CLARK INTERNATIONAL AIRPORT					
Quantity: Improvement of Aircraft Movement Areas (Repair of Taxiway D)	(actual accomplishment/ committed accomplishment) * 100%	10%	0%	Final Construction	-
Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex (CCAC)	Zero incidence of more than 10 minutes response time	8%	8%	weighted average	weighted average
Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the Aircraft Movement Area per ICAO Standard	Zero incidence of more than 3 minutes response time	7%	7%	weighted average	weighted average
Subtotal of Weights:		25%	15%		
MFO 2 : ENHANCED PASSENGER COMFORT AND CONVENIENCE					
Quantity 1a: Increasing Passenger Capacity of Existing Terminal	Annual Passenger Terminal Capacity <sup>1</sup>	5%	5%	3M	4M (May 2014)
Quantity 1b: Construction of Budget/LCC Terminal  2015: 60% of construction completed.  2016: Completion by 1st half of the year.		10%	10%	Commencement of feasibility study by 2013	1. NEDA approval; 2. Bidding out; and 3. Start of construction
Quantity 2: Upgrading of Passenger Terminal Facilities (Purchase of Baggage Screening Equipment, Purchase of RIV and MT Fire Trucks, Purchase of Ramp Bus, Installation of Security Perimeter Fence and Purchase of NAVAIDS)		20%	20%	Notice of Award Bidding out	Completion except the NavAids which will be 90% complete
Quality: Customer Satisfaction Survey	Average rating of passengers on a 5-point scale	5%	5%	4	4
Quantity 3a: Operational Readiness of Aircraft Boarding Bridges	Total number of operational boarding bridges	0%	5%	2	2 (replacement of one boarding bridge to two finger boarding bridge)
Quantity 3b: Operational Readiness of Baggage Conveyors	Total number of operational baggage conveyors	0%	5%	2	4
Quantity 4: Increase in the number of check-in counters	Total number of operational check-in counters	5%	5%	25	34
Subtotal of Weights:		45%	55%		

<sup>1</sup> Covers the expansion of the existing terminal passenger building by additional 1.5 Million passenger per annum from the current 2.5 Million capacity



MFO 3: REGULATORY AND ENFORCEMENT SERVICES					
Timeliness: On-time release of access pass permits	Total number of processing days	5%	5%	7	5
Quantity 1: Increased number of concessionaires within the terminal building	Total number of concessionaires	5%	5%	3	4
Quantity 2a: Improved transport services to passengers (taxis)	Number of taxis accredited	5%	5%	5	5
Quantity 2b: Improved transport services to passengers (mass transit/buses)	Number of mass transit/buses accredited	5%	5%	1	1
<b>Subtotal of Weights:</b>		<b>20%</b>	<b>20%</b>		
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES					
Quality: Re-certification audit/Surveillance audit on ISO 9001:2008 International Passenger Terminal Facilitation and CIAC Internal Processes	Passed surveillance audit/ Continuous	5%	5%	100%	100%
Quantity 1a: Increased financial revenue	Total revenue for the year (in thousand pesos)	5%	5%	553,182	697,712
Quantity 1b: Increased financial net income	Total net income for the year (in thousand pesos)	0%	0%	1,141	17,034
<b>Subtotal of Weights:</b>		<b>10%</b>	<b>10%</b>		
<b>TOTAL OF WEIGHTS:</b>		<b>100%</b>	<b>100%</b>		

It is understood that the GOCC must achieve a weighted-average of at least 90% to be eligible to grant any Performance-Based Bonus (PBB).

4. **Strategic Initiatives.** – CIAC hereby commits to undertake the following key programs and/or projects identified as having a significant impact on its Interim Performance Scorecard attached hereto as **Annex B**, to wit:

- Strategic Initiative 1: Passenger Terminal Expansion Phase II Project;
- Strategic Initiative 2: Supply, Delivery, Installation, Testing and Commissioning of Instrument Landing System with Co-Located Low Power Distance Measuring Equipment (DME);
- Strategic Initiative 3: Supply, Installation and Commissioning of the Passenger Baggage Screening Equipment;
- Strategic Initiative 4: Repair of Damaged Pavement Portion at Taxiway D;
- Strategic Initiative 5: Construction of the Budget / Low Cost Carrier (LCC) Terminal;
- Strategic Initiative 6: Supply and Delivery of One Unit 6X6 2250 Gallons Major Tender (MT) and One Unit 6X6 3000 Gallons Major Tender (MT) with One Unit High Reach Extendable Turret (HRET);
- Strategic Initiative 7: Supply and Delivery of Two Units of Airport Apron Buses;
- Strategic Initiative 8: Supply, Installation, Testing and Commissioning of Dual-Passenger Boarding Bridges with Advanced-Visual Docking Guidance System; and
- Strategic Initiative 9: Installation of 26.75 km Security Fence and 13.24 km. Perimeter Lighting System.

The Commitment herein includes obtaining all necessary approvals, if applicable, such as those for Major Development Projects under GCG MC No. 2013-03. CIAC shall include updates on the foregoing Strategic Initiatives in its submission of Monitoring Reports to the GCG.



5. **Quarterly Submission of Performance Monitoring.** – CIAC shall submit a quarterly monitoring report to the GCG within thirty (30) calendar days from the close of each quarter using the monitoring report attached hereto as **Annex C**.
6. **Good Governance Conditions.** – In addition to the covered portions of the Interim Performance Scorecard, the GOCC must fully comply with the Good Governance Conditions enumerated under GCG MC No. 2013-02, namely:
  - 6.1. *Conditions common to National Government Agencies and GOCCs:*
    - (a) Transparency Seal;
    - (b) PhilGEPS Posting;
    - (c) Cash Advance Liquidation;
    - (d) Citizen's Charter or its equivalent;
    - (e) Government Quality Management System Standards (GQMSS) pursuant to E.O. No. 605, s. 2007; and
    - (f) Compliance with the submission and review requirements covering Statement of Assets, Liabilities and Networth (SALN);<sup>2</sup>
  - 6.2. *Conditions specific to GOCCs covered by R.A. No. 10149:*
    - (a) Satisfaction of all statutory liabilities, including the payment of all taxes due to the Government, and declaration and payment of all dividends to the State as of the end of the applicable calendar year, whenever applicable. Liabilities that are still under dispute and there has been no final and executory judgment/decision as of the date of the release of the PBB by the GOCC shall be excluded for the purpose of this provision.
    - (b) Submission and execution of concrete and time bound action plans for addressing Notices of Disallowances and Audit Observation Memoranda from the Commission on Audit (COA), if any.
    - (c) Adoption of a "*Manual of Corporate Governance*" pursuant to Section 42 of the **CODE OF CORPORATE GOVERNANCE FOR GOCCs (GCG MC No. 2012-07)** that is approved by GCG and uploaded on the GOCC's website.
    - (d) Compliance with posting on the GOCC's website the information enumerated under Section 43 of GCG MC No. 2012-07.
    - (e) Adoption of a **No GIFT POLICY** approved by the GCG and uploaded on the GOCC's website pursuant to Section 29 of GCG MC No. 2012-07.
7. CIAC hereby undertakes to have its Interim Performance Scorecard rated by its customers and solicit feedback on how the same may be improved. CIAC shall determine the most effective method for accomplishing the said purpose. Such information shall be reported to GCG together with the quarterly monitoring report. The rating shall not affect the performance indicators/measures in CIAC's Interim Performance Scorecard, and shall be used solely as a reference by GCG and CIAC during Performance Agreement Negotiations/Renegotiations.

<sup>2</sup> See CIVIL SERVICE COMMISSION MEMORANDUM CIRCULAR No. 3, s. 2013.

8. Nothing herein shall be construed as limiting the authority of GCG to initiate renegotiations and/or revoke Performance Agreements in accordance with existing laws, rules and regulations.

**DONE**, this 14<sup>th</sup> day of November 2013 in Makati City, Philippines.

**GOVERNANCE COMMISSION FOR  
GOVERNMENT-OWNED OR –  
CONTROLLED CORPORATIONS**

BY AUTHORITY OF THE COMMISSION:



**CESAR L. VILLANUEVA**  
*Chairman*



**MA. ANGELA E. IGNACIO**  
*Commissioner*

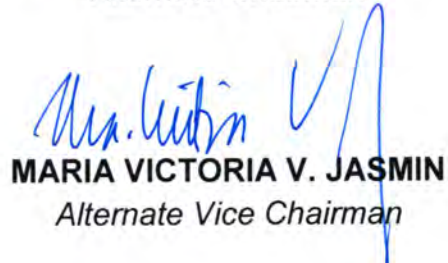


**RAINIER B. BUTALID**  
*Commissioner*

**CLARK INTERNATIONAL AIRPORT  
CORPORATION**



**JOSE PERPETUO M. LOTILLA**  
*Alternate Chairman*



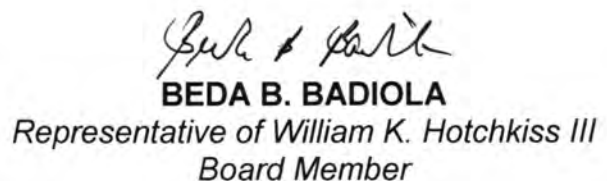
**MARIA VICTORIA V. JASMIN**  
*Alternate Vice Chairman*



**VICTOR JOSE I. LUCIANO**  
*President & CEO*



**JOSE ANGEL A. HONRADO**  
*Board Member*



**BEDA B. BADIOLA**  
*Representative of William K. Hotchkiss III*  
*Board Member*



**JOSE MA. J. FERNANDEZ**  
*Board Member*

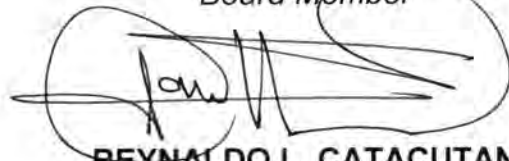




**BIENVENIDO O. MANGA**  
*Board Member*



**FELIPE GERARDO MALLARI**  
*Board Member*



**REYNALDO L. CATACUTAN**  
*Board Member*





# Clark International Airport Corporation

## Interim Performance Scorecard 2013-2014

Performance Measures					Baseline Data (if available)			Targets	
Description	Formula	Weight		Data Provider if applicable	2010	2011	2012	2013	2014
		2013	2014						
MFO 1 : IMPROVED SAFETY AND SECURITY AT CLARK INTERNATIONAL AIRPORT									
Quantity: Improvement of Aircraft Movement Areas (Repair of Taxiway D)	(actual accomplishment/ committed accomplishment) * 100%	10%	0%	CIAC	N/A	N/A	N/A	Final Construction	-
Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex (CCAC)	Zero incidence of more than 10 minutes response time	8%	8%	CIAC	N/A	N/A	N/A	weighted average	weighted average
Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the Aircraft Movement Area per ICAO Standard	Zero incidence of more than 3 minutes response time	7%	7%	CIAC	N/A	N/A	N/A	weighted average	weighted average
Subtotal of Weights:		25%	15%						
MFO 2 : ENHANCED PASSENGER COMFORT AND CONVENIENCE									
Quantity 1a: Increasing Passenger Capacity of Existing Terminal	Annual Passenger Terminal Capacity <sup>1</sup>	5%	5%	CIAC	2.5M	2.5M	2.5M	3M	4M (May 2014)

<sup>1</sup> Covers the expansion of the existing terminal passenger building by additional 1.5 Million passenger per annum from the current 2.5 Million capacity



# Clark International Airport Corporation

## Interim Performance Scorecard 2013-2014

Performance Measures					Baseline Data (if available)			Targets	
Description	Formula	Weight		Data Provider if applicable	2010	2011	2012	2013	2014
		2013	2014						
<b>Quantity 1b:</b> Construction of Budget/LCC Terminal  2015: 60% of construction completed.  2016: Completion by 1st half of the year.		10%	10%	CIAC	N/A	N/A	N/A	Commencement of feasibility study by 2013	1. NEDA approval; 2. Bidding out; and 3. Start of construction
<b>Quantity 2:</b> Upgrading of Passenger Terminal Facilities (Purchase of Baggage Screening Equipment, Purchase of RIV and MT Fire Trucks, Purchase of Ramp Bus, Installation of Security Perimeter Fence and Purchase of NAVAIDS)		20%	20%	CIAC	N/A	N/A	N/A	Notice of Award Bidding out	Completion except the NavAids which will be 90% complete
<b>Quality:</b> Customer Satisfaction Survey	Average rating of passengers on a 5-point scale	5%	5%	CIAC	N/A	N/A	N/A	4	4
<b>Quantity 3a:</b> Operational Readiness of Aircraft Boarding Bridges	Total number of operational boarding bridges	0%	5%	CIAC	2	2	2	2	2 (replacement of one boarding bridge to two finger boarding bridge)
<b>Quantity 3b:</b> Operational Readiness of Baggage Conveyors	Total number of operational baggage conveyors	0%	5%	CIAC	2	2	2	2	4

# Clark International Airport Corporation

## Interim Performance Scorecard 2013-2014

Performance Measures					Baseline Data (if available)			Targets	
Description	Formula	Weight		Data Provider if applicable	2010	2011	2012	2013	2014
		2013	2014						
<b>Quantity 4:</b> Increase in the number of check-in counters	Total number of operational check-in counters	5%	5%	CIAC	13	13	13	25	34
<b>Subtotal of Weights:</b>		<b>45%</b>	<b>55%</b>						
<b>MFO 3: REGULATORY AND ENFORCEMENT SERVICES</b>									
Timeliness: On-time release of access pass permits	Total number of processing days	5%	5%	CIAC	N/A	N/A	N/A	7	5
Quantity 1: Increased number of concessionaires within the terminal building	Total number of concessionaires	5%	5%	CIAC	N/A	N/A	2	3	4
Quantity 2a: Improved transport services to passengers (taxis)	Number of taxis accredited	5%	5%	CIAC	N/A	N/A	2	5	5
Quantity 2b: Improved transport services to passengers (mass transit/buses)	Number of mass transit/buses accredited	5%	5%	CIAC	N/A	N/A	N/A	1	1
<b>Subtotal of Weights:</b>		<b>20%</b>	<b>20%</b>						
<b>GENERAL ADMINISTRATIVE AND SUPPORT SERVICES</b>									
Quality: Re-certification audit/Surveillance audit on ISO 9001:2008 International Passenger Terminal Facilitation and CIAC Internal Processes	Passed surveillance audit/ Continuous	5%	5%	CIAC	100%	100%	100%	100%	100%



# Clark International Airport Corporation

## Interim Performance Scorecard 2013-2014

Performance Measures					Baseline Data (if available)			Targets	
Description	Formula	Weight		Data Provider if applicable	2010	2011	2012	2013	2014
		2013	2014						
Quantity 1a: Increased financial revenue	Total revenue for the year (in thousand pesos)	5%	5%	CIAC	314,017	355,190	516,138	553,182	697,712
Quantity 1b: Increased financial net income	Total net income for the year (in thousand pesos)	0%	0%	CIAC	(128,502)	(118,207)	(7,963)	1,141	17,034
<b>Subtotal of Weights:</b>		<b>10%</b>	<b>10%</b>						
<b>TOTAL OF WEIGHTS:</b>		<b>100%</b>	<b>100%</b>						

For GCG:



**CESAR L. VILLANUEVA**  
Chairman

For CIAC:



**VICTOR JOSE I. LUCIANO**  
President & CEO

## Annex B

## CLARK INTERNATIONAL AIRPORT CORPORATION

## STRATEGIC INITIATIVES PROFILE

## STRATEGIC INITIATIVE PROFILE I

1. **Name of Project:** Passenger Terminal Expansion Phase II Project
2. **Contact Person/Project Team Head:** Federico G. Garcia, Jr.
3. **Project Description:** Increase terminal capacity from 2.5M to 4M passengers per year
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
Scope of Work	Start	End	Php 418M	Loan from Landbank	On-going
New pre-departure terminal <ul style="list-style-type: none"><li>Check-in lobby (2,647sqm.)</li><li>Check-in counters (34)</li><li>Airline Ticketing Offices (10)</li><li>Mezzanine area (830sqm.)</li></ul>	May 2013	November 2013			
Pre-departure area (1,445.00sqm) at the existing ground floor of international pre-departure.	June 2013	November 2013			On-going
Arrival area (988sqm.) at the existing ground floor of international pre-departure	July 2013	December 2014			On-going
Baggage claim area (2,537sqm.)	November 2013	May 2013			
Site development plan <ul style="list-style-type: none"><li>Improvement of Parking Area (Total = 495 slot)</li></ul>	July 2013	March 2014			On-going
Road widening with entrance gate <ul style="list-style-type: none"><li>Widening to 4 lanes with guard house</li></ul>	October 2014	May 2014			
Total					

5. **Measures Affected:** Improved aircraft/airline operations






## STRATEGIC INITIATIVE PROFILE II

1. **Name of Project:** Supply, Delivery, Installation, Testing and Commissioning of Instrument landing System with Co-Located Low Power Distance Measuring Equipment (DME) and Doppler Very High Frequency Omni Directional Range (DVOR) with Co-Located High Power Distance Measuring Equipment (DME)
2. **Contact Person/Project Team Head:** Ruel T. Angeles
3. **Project Description:** Instrument Landing System with Co-Located Low Power Distance Measuring Equipment (DME) and Doppler Very High Frequency Omni Directional Range (DVOR) with Co-Located High Power Distance Measuring Equipment (DME)
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End	Php 225M	GAA through DOTC	
Bidding Process	September 2013	Nov. 2013			Schedule of bidding process being coordinated with the DOTC
Manufacturing and Testing	Dec. 2013	May 2014			
Civil Works	January 2014	July 2014			
Technical Training	January 2014				
Shipping	June 2014	August 2014			
Equipment Installation	Sept. 2014	Dec. 2014			
On-site Training	Nov. 2014	Dec. 2014			
Testing & Commissioning	December 2014				
Site Acceptance (SAT)	January 2015				
Total					

5. **Measures Affected:** Compliance with ICAO standards  
Improved safety of aircraft operations

### STRATEGIC INITIATIVE PROFILE III

1. **Name of Project:** Supply, Installation and Commissioning of the Passenger Baggage Screening Equipment
2. **Contact Person/Project Team Head:** Ronald P. Aquino
3. **Project Description:** Procurement of one unit x-ray machine and six units walk-through metal detectors
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	November 2013	December 2013	Php9.8M	CIAC	On-going
Implementation/ Delivery	January 2014	May 2014			
<b>Total</b>					

5. **Measures Affected:** International standard gateway airport  
Enhanced airport security and passenger convenience





## STRATEGIC INITIATIVE PROFILE IV

1. **Name of Project:** Repair of damaged pavement portion at Taxiway D
2. **Contact Person/Project Team Head:** Gil M. Bathan
3. **Project Description:** Repair of the damaged pavement portion at Taxiway D for safe taxi of aircraft
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	June 2013	October 2013	Php 18.97M	CIAC	For project award
Implementation	November 2013	January 2014			
Total					

5. **Measures Affected:** Enhanced safety of aircraft operations



## STRATEGIC INITIATIVE PROFILE V

1. **Name of Project:** Construction of the Budget/Low Cost Carrier (LCC) Terminal
2. **Contact Person/Project Team Head:** Darwin L. Cunanan
3. **Project Description:** Provide dedicated airport terminal facilities for Budget/LCC Airlines with an initial terminal capacity of 10 Million passengers per year.
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Preparation of the Feasibility Study	4 <sup>th</sup> quarter 2013	4 <sup>th</sup> quarter 2013	Php 170M	French Gov't. Grant	On-going
Bidding Process	1 <sup>st</sup> quarter 2014	2 <sup>nd</sup> quarter 2014			
Construction Period	3 <sup>rd</sup> quarter 2014	Year 2016	Php 7,069.63 B	GAA through DOTC	
<b>Total</b>			Php 7,239.63 B		

5. **Measures Affected:** International Standard Gateway Airport
  - Improved efficiency of passenger facilitation
  - Enhanced passenger convenience



## STRATEGIC INITIATIVE PROFILE VI

1. **Name of Project:** Supply and Delivery of One Unit 6X6 2250 Gallons Major Tender (MT) and One Unit 6X6 3000 Gallons Major Tender (MT) with One Unit High Reach Extendable Turret (HRET)
2. **Contact Person/Project Team Head:** Federico E. Primero, Jr.
3. **Project Description:** Design, manufacture, supply, delivery, test and pre-commissioning of one 6x6 2250 gallon major tender and 6x6 3000 gallon major tender vehicle
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	Oct. 2013	Nov. 2013			Schedule of bidding process being coordinated with the DOTC
Supply and Delivery	Dec. 2013	Oct. 2014			
<b>Total</b>			Php 116 M	GAA through DOTC	

5. **Measures Affected:** International Standard Gateway Airport
  - Improvement from Category 9 to Category 10 (Rescue and Fire Fighting Capability)
  - Enhanced emergency response capability

## STRATEGIC INITIATIVE PROFILE VII

1. **Name of Project:** Supply and Delivery of Two Units of Airport Apron Buses
2. **Contact Person/Project Team Head:** Hilarion Ritche D. Nacpil
3. **Project Description:** Procurement of ramp buses with a maximum capacity of 110 passengers
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	October 2013	November 2013			Schedule of bidding process being coordinated with the DOTC
Supply and Delivery of 2 ramp buses	December 2013	June 2014	Php 18M/ per unit (x2 units)		
Total			Php 36M	GAA through DOTC	

5. **Measures Affected:**
- Improved aircraft/airline operations
  - Enhanced passenger safety and convenience





## STRATEGIC INITIATIVE PROFILE VIII

1. **Name of Project:** Supply, Installation, Testing and Commissioning of Dual-Passenger Boarding Bridges with Advanced-Visual Docking Guidance System
2. **Contact Person/Project Team Head:** Joey A. San Diego
3. **Project Description:** Supply, Installation, Testing and Commissioning of Dual-Passenger Boarding Bridges with Advanced Visual Docking Guidance System.
4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	August 2013	October 2013			Schedule of bidding process being coordinated with the DOTC
Supply, Deliver, Testing and Commissioning	November 2013	May 2014			
<b>Total</b>			Php 110M	GAA through DOTC	

5. **Measures Affected:** Improved aircraft/airline operations
  - Enhanced passenger safety and convenience




## STRATEGIC INITIATIVE PROFILE IX

1. **Name of Project:** Installation of 26.75 km. security fence and 13.24 km. perimeter lighting system
2. **Contact Person/Project Team Head:** Jovito Sunga
3. **Project Description:**  
The installation of security fence is needed to secure the Clark Civil Aviation Complex from outsiders who might pose a threat to the security of the airport.

4. **Project Milestones:**

Activities	Timeline		Budget	Funding Source	Status
	Start	End			
Bidding Process	October 2013	November 2013			Schedule of bidding process being coordinated with the DOTC
Installation and Delivery	December 2013	November 2014			
Total			Php 158M	GAA through DOTC	

5. **Measures Affected:**
- International Standard Gateway Airport
  - International standard gateway airport
  - Enhanced airport security





# MONITORING REPORT

## CLARK INTERNATIONAL AIRPORT CORPORATION

Description	Performance Measures Formula	BASELINE		1st Quarter 2013		2nd Quarter 2013		Revised Full Year Target	3rd Quarter 2013		4th Quarter 2013	
		2012	Targets	Actual	Targets	Actual	Targets		Actual	Targets	Actual	
MFO 1: IMPROVED SAFETY AND SECURITY AT CLARK INTERNATIONAL AIRPORT												
Quality 1: Improvement of Aircraft Movement Areas (Repair of Taxiway D)	actual accomplishment/ committed accomplishment) * 100%								20%		100%	
Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex	Zero incidence of more than 10 minutes response time		0	0	0	0			0		0	
Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the Aircraft Movement Area per ICAO Standard	Zero incidence of more than 3 minutes response time		0	0	0	0			0		0	
MFO 2: ENHANCED PASSENGER COMFORT AND CONVENIENCE												
Quantity 1a: Increasing Passenger Terminal Capacity of Existing Terminal	Annual Passenger Terminal Capacity	2.5M	2.5M	2.5M	2.5M	2.5M			2.5M		3M	
Quantity 1b: Construction of Budget/LCC Terminal											Commencement of the Feasibility Study	
Quantity 2: Upgrading of Passenger Terminal Facilities (Purchase of Baggage Screening Equipment, Purchase of RIV and MT Fire Trucks, Purchase of Ramp Bus, Installation of Security Perimeter Fence and Purchase of NAVADS)											Notice of Award Bidding out	
Quantity 3a: Operational Readiness of Aircraft Boarding Bridges (Year 2014 - Replacement of one boarding bridge to two finger boarding bridge)	Total number of operational boarding bridges	2	2	2	2	2			2		2	
Quantity 3b: Operational Readiness of Baggage Conveyors	Total number of operational baggage conveyors	2	2	2	2	2			2		2	
Quantity 4: Operational Readiness of Check-in counters	Total number of operational check-in counters	13	13	13	13	13			13		25	
Quality 1: Customer Satisfaction Survey	Average rating of passengers on a 5-point scale										4	
MFO 3: REGULATORY AND ENFORCEMENT SERVICES												
Timeliness 1: On-time release of access pass permits	Total number of processing days		7	7	7	7			7		7	
Quantity 1: Increased number of concessionaires within the terminal building	Total number of concessionaires										3 (1st to 4th quarter)	
Quantity 2a: Improved transport services to passengers (taxis)	Number of taxis accredited										5 (1st to 4th quarter)	
Quantity 2b: Improved transport services to passengers (mass transit/buses)	Number of mass transit/buses accredited										1 (1st to 4th quarter)	
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES												
Quality 1: Re-certification audit/Surveillance audit on ISO 9001:2008 International Passenger Terminal Facilitation and CIAC Internal Processes	Passed surveillance audit/ Continuous		100%	100%								
Quantity 1a: Increased financial revenue	Total revenue for the year (in thousand pesos)	516,138									553,182 (1st to 4th quarter)	
Quantity 1b: Increased financial net income	Total net income for the year (in thousand pesos)	(7,963)									(1,141) (1st to 4th quarter)	
Organizational Outcome Indicators	Improved airport network for access and mobility of people, goods and services											
Sector Outcome Indicators	Accelerating Infrastructure Development (Access to goods/services)											

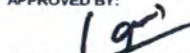
Notes of Accomplishing the Form:

1. Insert or edit rows as necessary
2. The total number of measures for all MFOs shall be at least 6 but not more than 25 so as not to make the evaluation simplistic or overly tedious. If for example an MFO has more than two measures on Quantity it shall label each measure as Quantity 1, Quantity 2 and so forth
3. Guidelines on Measures and Targets under Item 4.2 (a) of GCG MC No. 2013-07 shall apply except in so far as the same relate to "Perspectives"
4. Organizational Outcomes are short to medium term benefits to clients and community as a result of delivering MFOs (OBM OPI) Reference Guide 30(2012)
5. Sector Outcomes are the longer term benefits for the sector from the effectiveness of the department/agency (OBM OPI) Reference Guide 29(2012)
6. Organizational and Sector Outcomes will be tracked but will not form part of the GOCCE score

CERTIFIED CORRECT:

  
DARWIN L. CUNANAN, ECE  
Vice President  
Commercial and Business Dev't

APPROVED BY:

  
VICTOR JOSE LUCIANO  
President and CEO

