

CLARK INTERNATIONAL AIRPORT CORPORATION  
2014 Interim Performance Scorecard  
Monitoring Report

Description	Performance Measures Formula	WEIGHT	BASELINE	1st Quarter 2014		2nd Quarter 2014		3rd Quarter 2014		4th Quarter 2014		RATING	
			2013	Targets	Actual	Targets	Actual	Targets	Actual	Targets	Actual		
<b>MFO 1: IMPROVED SAFETY AND SECURITY AT CLARK INTERNATIONAL AIRPORT</b>													
A	Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex	Zero incidence of more than 10 minutes response time	8%	No major incidents or acts of unlawful interference that needs immediate response	0	No major incidents or acts of unlawful interference that needs immediate response	0	No major incidents or acts of unlawful interference that needs immediate response	0	Achieved 10 minutes response time	0	Achieved 10 minutes response time	8%
B	Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the Aircraft Movement Area (AMA) per ICAO Standard	Zero incidence of more than 3 minutes response time	7%	No aircraft emergencies within the AMA	0	No aircraft emergencies within the AMA	0	Achieved 2-3 minutes response time	0	Achieved 2 to 3 minutes response time during the aircraft emergencies within the AMA	0	No aircraft emergencies within the AMA	7%
<b>MFO 2: ENHANCED PASSENGER COMFORT AND CONVENIENCE</b>													
C	Quantity 1a: Increasing Passenger Terminal Capacity of Existing Terminal	Annual Passenger Terminal Capacity	5%	3M	3M	4M	4M	4.2M					5%
D	Quantity 1b: Construction of Budget/LCC Terminal		10%		Preparation of the Feasibility Study	Preparation of the Feasibility Study by Aeroports de Paris	Preparation of the Feasibility Study	Aeroports de Paris presented the final Feasibility Study and Design to CIAC, DOTC and French gov't on June 25 and July 2, 2014. DOTC is also contemplating scaling down airport terminal capacity from 8MPPA to 4MPPA.			Finalization of agreement with DOTC on the direction of the said project.	For NEDA-ICC approval	10%
E	Quantity 2: Upgrading of Passenger Terminal Facilities (Purchase of Baggage Screening Equipment, Purchase of RIV and MT Fire Trucks, Purchase of Ramp Bus, Installation of Security Perimeter Fence and Purchase of NAVAIDS)		20%								Completion except the NavAids which will be 90% completed	Project completion: a. Purchase of Baggage Screening Equipment -100% as of 9 April 2014 b. Purchase of RIV and MT Fire Trucks - 100% as of 24 March 2014 c. Installation of Security Perimeter Fence - 30.13% as of 31 December 2014 d. Purchase of NAVAIDS-100% as of 10 December 2014 e. Purchase of Ramp Bus – For project award	16.39%
F	Quality: Customer Satisfaction Survey	Average rating of passengers on a 5-point scale	5%	4	4	4	4	4	4	4	4	4	5%
G	Quantity 3a: Operational Readiness of Aircraft Boarding Bridges (Replacement of one boarding bridge to two finger boarding bridge)	Total number of operational boarding bridges	5%	2	2	2	2	2	2	2	Replacement of one boarding bridge to two finger boarding bridge	Completed the two-finger boarding bridge as of 26 December 2014	5%
H	Quantity 3b: Operational Readiness of Baggage Conveyors	Total number of operational baggage conveyors	5%	2	4	4							5%
	Quantity 4: Operational Readiness of Check-in counters	Total number of operational check-in counters	5%	34	34	34							5%
<b>MFO 3: REGULATORY AND ENFORCEMENT SERVICES</b>													
I	Timeliness 1: On-time release of access pass permits	Total number of processing days	5%	7	5	7	5	7	5	7	5	5	3.50%
J	Quantity 1: Increased number of concessionaires within the terminal building	Total number of concessionaires	5%	10	4 (1st to 4th quarter)	2	4 (1st to 4th quarter)	1	0	2	4 (1st to 4th quarter)	2	8.75%
K	Quantity 2a: Improved transport services to passengers (taxis)	Number of transport companies servicing CIA passengers	10%	5 taxis	1 (1st to 4th quarter)	0	1 (1st to 4th quarter)	0	1 (1st to 4th quarter)	0	1 (1st to 4th quarter)	1	10%

