

SECRETARY'S CERTIFICATE

I, **MISHEENA JOYCE C. TIATCO**, Acting Corporate Secretary of the Clark International Airport Corporation (CIAC), a corporation duly organized and existing under the laws of the Republic of the Philippines with office address at Corporate Office Building, Civil Aviation Complex, Clark Freeport Zone, Pampanga, hereby certify, that during the 29 June 2020 5th Regular Board Meeting of the Board of Directors of the corporation, the following resolution was approved:

Resolution No. RM-05-14, Series of 2020

"RESOLVED, that the proposed Mission and Vision Statements of Clark International Airport Corporation (CIAC), its Core Values, Slogan, and the scope of the CIAC Quality Management System (QMS), be **APPROVED**, as it is hereby **APPROVED**, to wit:"

	<i>Existing</i>	<i>Proposed</i>
<i>Mission</i>	To develop, manage and operate a competitive aviation complex, ensuring viability and creating value for our stakeholders.	To develop, manage, and operate a globally-competitive aviation complex while ensuring viability and creating value for stakeholders.
<i>Vision</i>	By 2022, CIAC shall be the airport of choice of Northern and Central Luzon, a competitive aviation complex, and a key economic engine of the country.	By 2022, CIAC shall be a strategic enabler in establishing an aerotropolis in the region with Clark International Airport as the premier gateway and the globally-competitive Clark Civil Aviation Complex as a key economic engine of the country.
<i>Core Values</i>	<p><u>CIAC TIES</u></p> <p><u>Commitment</u> We are sincere in delivering our brand promise to our stakeholders by creating value through continuous improvement.</p> <p><u>Integrity</u> We exercise the highest quality of fairness, transparency, and good governance that manifest the values of a responsible public servant.</p> <p><u>Accountability</u> We take responsibility for our own actions and honor our commitments at all times and in every situation.</p> <p><u>Competence</u> We strengthen our foundation by ensuring that we have the best</p>	<p><u>Integrity</u> We do our job with complete integrity, believing we must do what is both legal and just, what is both profitable and moral, what is good for the individual, the organization, the society, and the environment.</p> <p><u>Innovation</u> We do our job with constant innovation, believing we must be responsive to what is in the present and ready for what awaits in the future, respecting our tradition but willing to learn and adopt the best.</p> <p><u>Impressive</u> We do our job in the most impressive manner for the most impressive results, performing our tasks with urgency and purpose, achieving our goals beyond expectations, growing our pride in the satisfaction of our customers and stakeholders.</p>

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	<p><i>skills and attributes to address the needs of the organization and our stakeholders.</i></p> <p><u><i>Teamwork</i></u> <i>We realize the value of respect, relationships, and coordinated efforts as fundamentals in the success of our organization.</i></p> <p><u><i>Inclusiveness/ Corporate Citizenship</i></u> <i>We promote a trusting and inclusive environment by making our airport a welcome place for our stakeholders and create shared value with the community.</i></p> <p><u><i>Excellence</i></u> <i>We embrace developments and apply best practices to achieve the highest standards in all aspects of our work.</i></p> <p><u><i>Services</i></u> <i>We strive to always meet and exceed customer expectations by providing exceptional services and state of the art facilities.</i></p>	
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	Existing	Proposed
<i>Slogan</i>	<i>None</i>	<i>Developing an Aerotropolis. Creating Opportunities.</i>
	Existing	Proposed
<i>QMS Scope</i>	<i>International and Domestic Passenger Facilitation Process and All Internal Operating Processes</i>	<i>Administration and Operation of CIAC's Business Processes</i>

IN WITNESS WHEREOF, I hereby sign this instrument this 21st day of July 2020 at Clark Freeport Zone, Philippines.


ATTY. MISHEENA JOYCE C. TIATCO
Acting Corporate Secretary

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