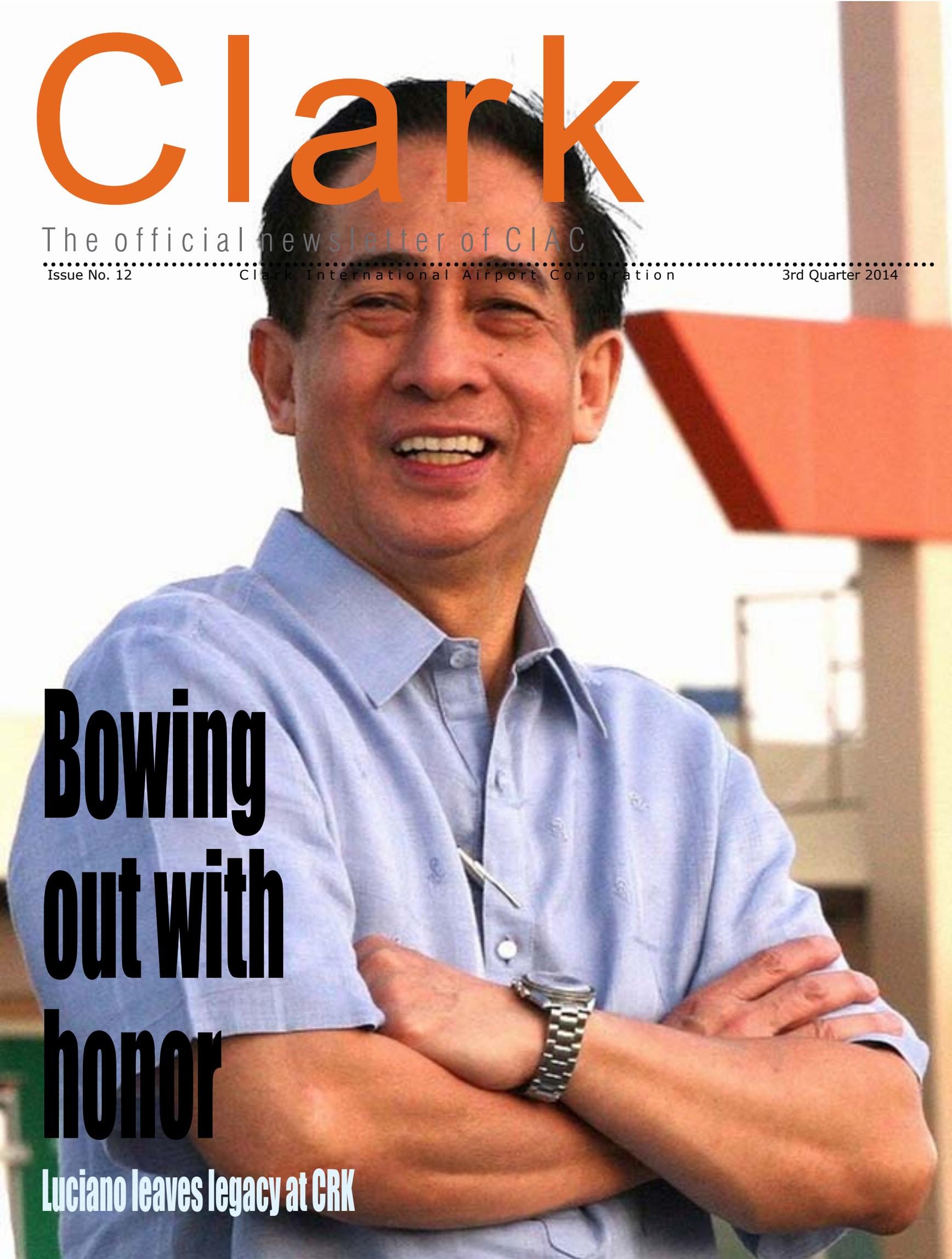


Clark



The official newsletter of CIAC

Issue No. 12

Clark International Airport Corporation

3rd Quarter 2014

Bowing out with honor

Luciano leaves legacy at CRK

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CEO's Corner

By Victor Jose I. Luciano

Taking CRK to new heights

As I bow out of the Clark International Airport Corporation, let me express my gratitude to all of you who had supported me in pushing for the holistic development of the Clark International Airport. The transformation of Clark airport as one of the busiest airports in the country today was the fruition of our collective efforts.

More than a week before the curtain call, I will leave for Routes 2014 in Chicago, Illinois to attend the airport-airline matching events -- the same platform that elevated the status of CRK in the aviation world. Our good friend, Gigi Baroa, formerly with Emirates Airlines introduced us to the Routes events in the US and Asia, where we bagged an award for 'Best Airport with Under 20 Million Passengers' in 2012.

We are equally proud that CRK is now being represented in the Routes conventions, meeting potential airlines, investors and suppliers in the aviation industry. With the current positive opportunities brought about by the restoration of the country's Category 1 aviation safety rating by the Federal Aviation Administration, we can only hope for the best. Similarly, our very own local carriers such as Philippine Airlines and Cebu Pacific are taking this opportune time to expand their operations in the Middle East, Europe and the United States.

In Chicago, we hope to attract more airlines to launch flights at the CRK. We are looking at possible flights to Hawaii and Guam, where there is a dense Filipino population.

The past eight years had been fruitful and I firmly believe that the exciting new developments ahead will further elevate the viability of the Clark airport. Include the proposed high-speed train that will link Manila and Clark airport and we will have the mixture of unstoppable developments. It was a great opportunity to serve the Clark airport during its formative years.

Lastly, I would like to extend my heartfelt gratitude to both former President Gloria Macapagal Arroyo and President Benigno Aquino III for having given me the opportunity to serve my fellow countrymen via the Clark International Airport.

Please extend the same support to incoming President and CEO Emigdio Tanjuatco III, a young lawyer, whom I believe will further bring Clark airport to greater heights. President Aquino made a wise decision in appointing Tanjuatco to the helm of CIAC at a time when the Clark airport embarks on expansion projects that will further increase the airport capacity to around 10 million passengers per year. The Aquino administration is very supportive to the development of the Clark airport and for that we are forever grateful.

Victor Jose I. Luciano
President and CEO



By Jojo Due

Corporate Communications Office

A pleasant going away surprise

Victor Jose I. Luciano, whom we in CIAC affectionately call VJIL, had been given a pleasant surprise during the last day of his stint as President and CEO of the Clark International Airport Corporation when the Angeles City Council commended his leadership of the Clark airport body not verbally but through a resolution.

The Angeles City Council, led by Vice Mayor and Presiding Officer Ma. Vicenta "Vicky" Vega-Cabigting, presented to the erstwhile CIAC President and CEO Resolution No. 7047 on September 30 commending Luciano "for his leadership and his being instrumental in bringing in flights to the Clark International Airport that benefitted the economy of Angeles City and adjacent communities particularly the hotel and restaurant industry in Angeles City."

The resolution, sponsored primarily by City Councilor and former Bases Conversion and Development Authority (BCDA) and CIAC director Max Sangil and backed up by City Councilors Alexander Indiongco, Jericho Aguas, Arvin Suller and Bryan Matthew Nepomuceno, cited several of Luciano's achievements as premises for the resolution.

Foremost of these achievements was when Luciano personally took it upon himself to convince the leadership of Asiana Airlines of South Korea to fly to the Philippines via the Clark International Airport (CRK). Having once been connected with the South Korean airline, Asiana launched its inaugural flight in October 2003. And he was not even in CIAC yet at that time.

And, as the story goes, the rest is history.

Also instrumental in initiating the inclusion of the Clark Development Corporation and CIAC in the Philippine Air Negotiating Panel in 2002, the move has led to the acquisition of specific air entitlements for the Clark airport from 32 countries.

Upon assuming the CIAC leadership in October 2006, the Luciano administration also saw the entry of more airlines to the Clark airport. Aside from Asiana Airlines and South East Asian Airlines (Seair), the airlines that surged into Clark include AirAsia, Tiger Air, Cebu Pacific Air, Jin Air, and more recently, DragonAir, Emirates (though it has suspended operations at Clark) and Qatar Airways.

With his kind indulgence, let me take the liberty to enumerate the developments under the eight-year tutelage of my modest neighbouring columnist: the \$9.9M Clark Terminal Radar Approach Control (TRACON); the entry of

new routes and more frequencies; the Berthaphil IV Logistics Park; the \$3-M Gate Gourmet/Miascor In-Flight Catering facility; the Expanded Clark Passenger Terminal Building series 2008; the SIA Engineering MRO facility that is still expanding; the Metrojet MRO facility; additional air entitlements for CRK in 2009 with Qatar, the UAE, Kuwait, Bahrain, Australia, Brunei, Singapore, Spain, the United Kingdom, Libya, Oman, Belgium, Cambodia, Canada, China, Egypt, Finland, Germany, Hong Kong, India, Iran, Indonesia, Japan, Korea, Macau, Malaysia, Nauru, Nepal, the Netherlands, New Zealand, Pakistan, Palau, Russia, Switzerland, Taiwan, Thailand, the USA, and Vietnam; the ISO 9001:2008 Certification of the Clark International Passenger Facilitation Process; participation in the World Routes Forum; the Expanded Passenger Terminal Building capable of accommodating 2.5M passengers-per-year with two passenger boarding bridges, an expanded concession area, VIP lounges, walk-through X-ray machines, Flight Information Display System (FIDS), CCTV system and public address system; and the Phase 2 Expansion of the CRK Terminal with a capacity of 5 million passengers, among others.

There is also no shortfall in awards as the Clark airport as again, the management, under the guidance of Luciano, acquired the following: the Centre for Asia Pacific Aviation (CAPA) "Low Cost Airport of the Year 2006"; the "Airport of the Year" Award (for airports serving below 15 million annual passengers category) at the 2008 Frost & Sullivan Asia Pacific Aerospace and Defense Awards on March 14, 2008; the 3rd Best Airport Zone by fDi Magazine of UK (2012); and, the 2013 Routes Airport Marketing Award (Under 20 Million Passengers category) in February 2013, Mumbai, India.

These developments have so far resulted in 72,364 domestic and international flights that have served at least 7,003,548 passengers as of August 2014. It tremendously contributed to the development and expansion of the hotel and restaurant industry as well as the economic development of Angeles City and the contiguous communities.

Although the top post in CIAC has been relinquished to incoming CIAC President and CEO Emigdio "Dino" Tanjuatco III, the foundations have been laid for the further expansion and operation of the Clark International Airport (CRK).

I would like to thank our former President and CEO for contributing his expertise and kudos for these achievements.

God speed, Sir.



A high-speed train to CRK

In a meeting of the Cabinet Cluster on Transportation recently, President Benigno Aquino directed the Department of Transportation and Communication (DOTC) to conduct a feasibility study on a high-speed train to connect Clark International Airport to Metro Manila using the old rails or right-of-way of the Philippine National Railway.

This revives what is possibly the biggest step forward in the ongoing search for a solution to the worsening gridlock at the Ninoy Aquino International Airport in Paranaque City. The NAIA has gained an unsavory reputation as one of the worst airports in the world, partly because of the poorly maintained services in its three terminals, but the biggest problem is the air traffic congestion due to a runway that can accommodate only up to 42 flights an hour. This has 4 Clark

resulted in flight delays and with the burgeoning growth in both international and domestic flights, the situation is inevitably becoming worse.

Many solutions have been proposed to solve this problem. A private group proposed to build a new airport on reclaimed land in Manila Bay. The Japan International Cooperation Agency (JICA) recommended the development of Sangley Airport in Cavite. There were other proposed sites for additional runways, including land in Bulacan and Laguna. Proposed as a quick fix to the congestion problem was an additional runway at NAIA, but that would bump against the host of residential subdivisions that now surround the airport.

Many officials, particularly the governors of Central Luzon, have long seen Clark as the best answer to the problem. Clark was the home base of the US 13th Air Force, with two gi-

ant runways that could accommodate the US Space Shuttle in an emergency, plus another runway for small planes. It is capable of up to 100 flights at peak hours. Clark airport also has 2,400 hectares to accommodate further growth compared to NAIA's 600 hectares.

What is holding back the development of Clark as the country's major port of entry is its distance from Manila. This could be solved by a high-speed train connecting it to Metro Manila.

Many cities around the world already have this arrangement - Tokyo with Narita airport, London with Gatwick, and more recently Hong Kong. In the early years of the previous administration, there was talk of a Spanish company building such a high-speed train connection, but for one reason or another, the plan never materialized.

President Aquino has

now called for a feasibility study for such a train, according to Clark International Airport Corporation President and CEO Victor Jose I. Luciano. It may take sometime but if it is done before the end of the President's term in 2016, it will not only solve the NAIA congestion problem, but will also boost the growth of Central Luzon - and therefore the national growth - by leaps and bounds, and be a major pillar in the legacy of the Aquino administration. (MB)



CIAC steps up drive vs illegal drugs, human trafficking

The Clark International Airport Corporation recently signed Memorandum of Agreements with partner government agencies for the creation of the Clark International Airport Inter-Agency Drug Interdiction Task Group (CRK-IADITG) and Clark International Airport Inter-Agency Council Against Trafficking (CRK-IACAT) to prevent illegal drugs and human trafficking at the Clark International Airport.

CIAC President and CEO Victor Jose I. Luciano said "this is a momentous event as we are the second airport after NAIA to create a Task Force to prevent illegal drugs and human trafficking at Clark airport."

"I would like to commend and congratulate our partner agencies involved in the signing, and thank you for your continued support as we fight the entry of illegal drugs and prevent trafficking," Luciano stressed.

He said "we are moving to make Clark an active international gateway of the country as the government pushes a stronger drive to promote tourism, the 10 million overseas visitors that we expect in the next 2 to 3 years."

"The gateway airports such as Manila airport and Mactan airport, and Clark airport are the key to be able to harness our agencies to fight all these criminal elements, we



No to trafficking, illegal drugs

President and CEO Victor Jose Luciano intensifies CIAC's drive against illegal drugs and human trafficking with the signing of two memoranda of agreement. "We shall be unrelenting in this efforts to work with you closely to make sure our country and our people are safe," Luciano told partner agencies.

in Clark pledge that we shall be unrelenting in this efforts to work with you closely to make sure our country and its people are safe," said Luciano.

Assistant Secretary Abe L. Lemos, Deputy Director General for Operations of the Philippine Drug Enforcement Agency (PDEA) also said that "this is a momentous event to strengthen our forces to combat the entry of illegal drugs and trafficking in Central and Northern Luzon and to show the international community our cooperation and our strong stand that we

are serious in addressing these transnational crimes of illegal drugs and human trafficking."

Lemos said that PDEA had conducted interdiction trainings for airport personnel in Manila airport with a similar task force to combat illegal drugs and trafficking in NAIA, adding that the same trainings were also held in Davao airport, Iloilo airport, Zamboanga airport and Cebu airport.

He said this newly-created task force at Clark will address the entry of illegal drugs and human trafficking in

Central Luzon.

Among the members of the Task Force are CIAC, PDEA, the Bureau of Customs, the Bureau of Immigration, the Office of Transportation and Security, the Department of Justice-National Prosecution Service, the National Bureau of Investigation and the Philippine National Police.

Lemos said this formidable Task Force group will prevent the spread and entry of illegal drugs and human trafficking at the Clark International Airport.



'Nanay' visits CRK

Pampanga Governor Lilia 'Nanay' Pineda visited the Clark International Airport recently. President and CEO Victor Jose Luciano welcomes Gov. Pineda and members of the Provincial Board led by Cherry Manalo, and Cris Garbo. Also in photo (right) were Fritz David, Atty. Milany Reyes, OIC Marketing Department and Accounting Manager Nancy Paglinawan.

Chicago set the standards in the international aviation industry.

In 1944, the Chicago Convention on International Civil Aviation established what is now today the International Civil Aviation Organization or ICAO, a regulating body that coordinates and implements air travel policies all over the world. The Chicago Convention eventually laid out the 'Freedoms of the Air'

In September this year, airport and airline operators including suppliers in the aviation industry worldwide gathered anew in the "Windy City" for the four-day 20th World Route Development Forum 2014.

Clark International Airport Corporation President and CEO Victor Jose I. Luciano graced the Routes 2014 in a bid to entice more airlines to operate in the Clark International Airport, one of the vibrant airports in the country today. With Luciano were Atty. Milani Reyes of the Marketing Department (OIC) and Atty. Rusty Quizon of the Legal Department.

Also present in the Routes 2014 were General Manager Angel Honrado of the Ninoy Aquino International Airport, GM Paul Villarete of Cebu-Mactan International Airport and Dir. William Hotchkiss III of the Civil Aviation Authority of the Philippines.

Luciano said the airport-airline matching events will allow CIAC to showcase the current developments in the Clark International Airport and the tourism industry enticing more airlines to operate in CRK. This, amid the backdrop of economic and political upheavals all over the world.

Economic analyst



CHICAGO

Routes 2014

Luciano noted that Europe and the US are beginning to show signs of recovery from the financial crisis and recessions of recent years. They also see a brighter outlook for Asia, where most of the airlines at Clark operate.

Amid the changing landscape -- economic and socio-political concerns -- airlines and airports will take a closer look on the markets they wish to serve. The various concerns had been tackled at the World Route Development Forum where notable speakers from the aviation industry shared their expertise and encouraged a collaborative approach to success in the aviation industry.

Last year, Luciano also attended the Routes 2013 in Las Vegas. In 2012, the Clark airport bagged the "Routes Airport Marketing Awards (Asia Heats-Under 20 Million Passengers Cat-

egory)." Luciano received the award during the 11th Routes Asia gathering in Mumbai, India two years ago.

In the same event, the Department of Tourism also received the Highly Commended-Destination Marketing Award narrowly missing top honors in this category pulled off by Tourism Australia. Over 700 aviation professionals participated in the Mumbai aviation event.

Clark airport edged out six other major

Priming for Clark

Clark International Airport Corporation President and CEO Victor Jose Luciano attends the airport-airline matching events held during 20th World Route Development Forum in Chicago last Sept. 20-23. Also in photo were DOTC Usec Catherine Gonzales, General Manager Angel Honrado of Ninoy Aquino International Airport, GM Paul C. Villarete of Mactan-Cebu International Airport, and Dir. William Hotchkiss III of the Civil Aviation Authority of the Philippines. Photo below shows Luciano and Atty. Milani Reyes, (OIC) of the Marketing Department during one of the talks with potential locators for CIAC. Another photo below shows Luciano with Hotchkiss, Villarete and Honrado as they await for their scheduled business meetings with various airlines at the World Routes Forum.

airports in Asia, namely: Auckland International Airport in Mangere, New Zealand; Bengaluru International Airport in Devanahalli, Karnataka, India; Rajiv Gandhi International Airport in Shamshabad, Hyderabad, Andhra Pradesh,

India; Juanda-Surabaya International Airport in Sidoarjo, Indonesia; Kansai International Airport in Osaka, Japan; and Siem Reap International Airport in Siem Reap, Cambodia.



Manila-Clark-Manila daily

Tigerair Philippines, an affiliate of Cebu Pacific Air, adds three more domestic destinations to its network. It will launch direct flights from Manila to Clark, Roxas and Tagbilaran (Bohol) starting October 23, 2014.

Tigerair Philippines will launch direct daily Manila-Clark flights, to accommodate guests who wish to take advantage of 30-minute flights to lessen travel time and maximize time spent on leisure and business. The flight departs Manila at 5:10pm and lands in Clark at 5:40pm. The return flight departs Clark at 11:20pm and lands in Manila at 11:50pm.

Tigerair Philippines will also launch direct daily flights from Manila to Tagbilaran (Bohol) and Roxas, to make these tourist destinations more accessible.

The airline's Roxas service will depart Manila at 2pm and land in Roxas at 3:05pm. The return flight departs Roxas at 3:35pm and lands in Manila at 4:40pm.

Meanwhile, Tigerair Philippines' Tagbilaran (Bohol) service departs Manila at 6am and lands in Tagbilaran (Bohol) at 7:15am. The return flight departs 7:55am and lands in Manila at 9:10am.

These new flights will utilize an Airbus A320 aircraft. Lowest year-round fares to Clark start at P148, to Roxas start at P1,138 and to Tagbilaran (Bohol) start at P1,598.

For bookings and inquiries, please log on to www.cebupacificair.com or call reservation hotlines (02) 7020-888 or (032) 230-8888. The latest seat sales can also be found on CEB's official Twitter (@CebuPacificAir) and Facebook pages and on Tigerair Philippines' official Twitter (@tigerairPH) and Facebook (tigerair philippines) pages.

"Tigerair Philippines, through its network made wider with Cebu Pacific, looks forward to offering additional flights and destination options for its guests," said Atty. Leilani de Leon, Tigerair Philippines Chief Legal and Corporate Affairs.

With the new routes, Tigerair Philippines offers over 240 weekly flights to one international and 13 domestic destinations: Hong Kong, Bacolod, Cagayan de Oro, Clark, Cebu, Davao, General Santos, Iloilo, Kalibo, Manila, Roxas, Puerto Princesa, Tacloban and Tagbilaran. It utilizes a fleet of four Airbus A320 aircraft.



Welcome to the 'Jet Age'

DOTC to pour in P109.63 billion to 49 airports across the country

Some P110 billion will be poured into the upgrade of 49 airports across the Philippines in a bid to further improve the tourism industry.

The Department of Transportation and Communications (DOTC) said it will pursue plans to modernize the aviation sector over the next 5 years to bring the country into the "jet age."

DOTC Undersecretary Rene Limcaoco said the government will bring the "Philippine aviation sector into the jet age" noting that most provincial airports in the countryside can only accommodate smaller turbo prop airplanes.

The modernization in the aviation sector will not totally do away with turbo-prop aircraft but runways will be reconfigured to accommodate jet engine aircraft such as the Airbus 320s. Among the regional airports targeted to be converted into jet-capable airports are the ones in Puerto Princesa, Bohol, and Busuanga.

Limcaoco furthered that "a lot of our airports were built in the 60s and have been built to accommodate turbo props. The cost of operating a turbo prop is 50 percent more than jets."

Thus, airlines cannot offer low fares because turbo props are expensive to operate. "Our airport progress is obviously to expand and modernize our key international gateways NAIA, Mactan-Cebu, Davao and Clark," said Limcaoco.

The National Economic and Development Authority-Investment Coordinating Committee has already approved the bidding for operations and maintenance of the following airports: Laguind-

ingan, P2.2 billion; New Bohol, P 4.57 billion; Puerto Princesa, P5.83 billion; Iloilo, P4.03 billion; and Bacolod, P3.61 billion.

The P109.63 billion for the 49 airports will be infused on four key gateways, P53.47 billion; expansion and improvement of 13 key secondary airports, P48.18 billion; expansion and modernization of 10 old airports to jet-capable airports, P5.98 billion; and 22 airport projects that will cost P2 billion.

For Clark International Airport, some P1.2 billion was already approved, part of the P7.2 billion fund for the Clark Low-Cost Carrier Terminal that is expected to increase capacity of CRK to 8 million passengers per year.

Meanwhile, Limcaoco said the government will also increase the users of mass rail transit from around 6 percent to around 17-18 percent by expanding the country's existing rail lines and building additional lines, including the following: P64.9 billion LRT1 Cavite Extension Project; P69.3 billion MRT7; P9.5 billion LRT2 Extension to Masinag; P1.35 billion Mass Transit System Loop; and P69.87 billion North-South Commuter Rail.

Limcaoco said these new rail projects, including the Pasig River Ferry, would bring the country's daily ridership of mass rail transit from the current 1.2 million passengers per day to 3 million. At present, the Philippines has four rail systems, namely LRT1, LRT2, MRT3 and the Philippine National Railways.

The government seeks to improve the country's tourism industry with the upgrading of the country's airports. The Department of Tourism is eyeing 10 million foreign tourists and 30 million domestic travelers over the next four years.

With 3.9 million Filipinos suffering from visual impairment -- 80 percent of which are determined to be curable -- the Orbis Flying Hospital (OFH) has all the reasons to return to the Philippines after 10 years to conduct free operations and share the expertise among Filipino doctors.

Orbis's McDonnell Douglas DC-10 returned to the Clark Civil Aviation Complex for the second time and conducted a series of lectures to Filipino ophthalmologists aboard the Orbis Flying Hospital. The Filipino doctors who attended lectures in the 48-seat classroom with an audio-visual studio watched Orbis doctors on the TV monitor while they conduct operations on pre-selected patients mostly from the marginalized sector aboard the aircraft.

The two-week intensive ophthalmic skills exchange program conducted between June 23 and July 4 aim to enhance the skills and subspecialty training of Filipino ophthalmologists.

There are currently over 600,000 blind individuals in the Philippines, a fraction of the 39 million blind in the whole world based on Orbis estimates. Worldwide, there are 285 million people who are visually impaired and another 246 million have low vision. Orbis identified the three top causes of visual impairment as refractive errors, cataracts and glaucoma.

On a clear day last July, the Orbis Flying Hospital's DC-10 sat silently in the general aviation area but inside the aircraft-turned-eye hospital was a beehive of activities -- from the lecture room, the pre-operative care, operating room and recovery room. In the limited space of the DC-10's fuselage the doctors are sharing their expertise for free to save the sights of the visually impaired.

At least 75 patients underwent surgical procedures while 196 patients were examined during the two-week visit of the Orbis Flying Hospital at the Clark International Airport premises. Over 100 doctors and nurses attended the lectures while OFH doctors conduct eye operations live on TV.

The OFH returns to Clark in coordination with CIAC, the Jose B. Lingad Memorial Regional Hospital, the Central Luzon Ophthalmology Society and FedEx.

"We look forward to Orbis' visit to Pampanga as

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Saving Sights

Orbis Flying Hospital revisits CRK



At least 75 patients underwent surgical procedures while 196 patients were examined during the two-week visit of the Orbis Flying Hospital at the Clark Civil Aviation Complex

The Clark International Airport Corporation in partnership with Cebu Pacific Air, Smart Communications, the Department of Tourism (DOT) Cordillera and Region-1 held on August 7 to 9, 2014 the North Philippines Clark Airport Road Show in Pangasinan, Baguio City and La Union as part of its program to promote Clark International Airport as the "Airport of the North."

CIAC President and CEO Victor Jose I. Luciano said the three-day event was a success. He led a team of CIAC staff from Marketing Department and Corporate Communications in promoting Clark airport in the Northern Luzon areas in a bid to attract more passengers and raise awareness among residents of the existence of the Clark International Airport in Pampanga.

"This is one of the many programs of CIAC to attract residents of Northern Philippines to use Clark airport with the availability of international and domestic flights," Luciano said.

At the same time, Luciano said that CIAC is firming up the second leg of the Clark Airport Road Show which is set to be held in the Ilocos Region in the next few months.

The North Philippines Clark Airport Road Show was held at SM Rosales in Pangasinan, SM City Baguio and at the CSI Mall in San Fernando City, La Union.

A grand event was held at SM City Baguio where Luciano informed the audience about the on-going developments at Clark International Airport as well as the existing international and domestic flights flying out of Clark. Cebu Pacific Air also gave prizes and a grand prize of a free trip to Hong Kong via Cebu Pacific Clark flight.

Luciano also expressed his gratitude to the full support of DOT-Cordillera Regional Director Purificacion-Suanding Molintas and DOT Region-1 Director Martin S. Valera who extended assistance to CIAC for the success of the North Philippines Clark Airport Roadshow 2014.

Molintas and Valera have vowed to continue their support to CIAC especially to the Clark airport.

"We are very much impressed about the developments at Clark airport and we are supporting it as the Premier gateway of the North Philippines," they said.

Molintas also said that Clark airport has a lot of potentials citing the availability of infrastructures and transportation, adding that "it is the most convenient way of traveling by air."

CIAC also thanked the support of Smart Communications led by Chester Velasquez, Product Manager Media Trade and Assistant Touchpoint and his team and DOT-Region-3 for the success of the North Philippines Clark Airport Road Show.

Cebu Pacific Air also gave a free trip to Hong Kong to a lucky winner and some minor prizes to the audience during the road show at SM City Baguio.

Clark airport recently opened its new Passenger Terminal Building designed to accommodate 5 million passengers annually. CIAC spent P417 million for the construction of the new facility.

The facility also has 34 check-in-counters and 24 immigration counters for seamless travel. The area has increased to about 18,573 square meters from the previous 8,857 square meters.

Clark airport hosts carriers such as Qatar Airways, Asiana Airlines, Dragonair, Cebu Pacific Air, Jin Air, Seair-I, and Tiger Airways. Air Asia Berhad of Malaysia is set to return to Clark on October 17, 2014 with the re-launching of Clark-Kuala Lumpur with four times weekly flights.



Promoting Clark

CIAC President and CEO Victor Jose I. Luciano addresses participants during the North Philippines Clark Airport Roadshow held at SM Baguio. Lucky winners receive free round trip tickets overseas. The roadshow was also held in Rosales, Pangasinan and San Fernando City, La Union.



Airport of the North

CRK Roadshow

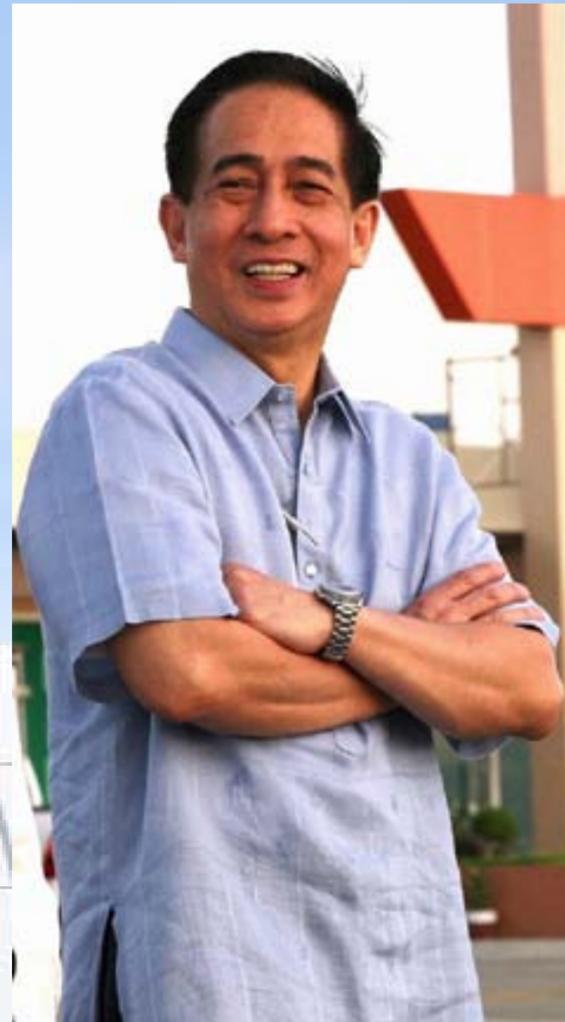
DOT Regional Purificacion Director Molintas (2nd right), Luciano and Cebu Pacific staff hand over the airline ticket to the lucky winner.



Bowing out with honor

At CRK, Luciano leaves a legacy of more airlines, seat entitlements and an airport that is ready to join the big league

By Victor Jose I. Luciano



Luciano, known as 'The Father of Budget Airlines' is an effective marketing man that brought forth the vibrant developments at the once listless Clark International Airport. His insights and expertise in the aviation industry put CRK on the world map

By Victor Jose I. Luciano

Home is where the heart is.

The phrase rings true to me as I retraced my steps back home to Pampanga province – home to the illustrious Luciano family of Magalang, Pampanga – back in 2001 when I was appointed as Executive Vice President and Chief Operating Officer of the state-run Clark Development Corporation.

Offered thrice by no less than former President Gloria Macapagal Arroyo to head the state-run Clark International Airport Corporation in 2006, I could not simply refuse. And so I became President and CEO of CIAC in October 1, 2006, a period of challenges at the Clark Civil Aviation Complex as we struggled to bring in more commercial flights at the once listless Clark airport, to increase seat entitlements for Clark through bilateral air talks with other nations, to increase the capacity of the airport and so on.

Inviting airlines to operate in Clark airport is not a simple walk in the park. More so, getting more seat entitlements for the Clark route during crucial bilateral air talks overseas was a delicate balance between reciprocity and the economic well-being of the country. Increasing the capacity of the Clark airport is something that both the Arroyo and Aquino administrations have supported and for that we are forever indebted.

But even before I accepted the CIAC post back in 2006, I can humbly say that I had been instrumental to the entry of Asiana Airlines, the first commercial passenger airline that launched flights between Clark and Incheon, South Korea and the rest as they say was history. I was then EVP/COO of the Clark Development Corporation and prior to that served as President GSA for Asiana Airlines of the Transnational Air Services Corp; Consumer Division President of the Transnational Diversified Group, Inc.; and Managing Director of Asiana Philippines GSA, Inc. My stint at Asiana Airlines helped a lot in convincing the airline to launch the first commercial passenger flight out of Clark.

The Clark airport's first full service international passenger airline – Asiana Airlines came at a time when no one seemed to be interested in launching flights out the Clark airport fearing the volcanic dust of the post-Pinatubo eruptions may affect the operations of jet engines. But in October 2003, Asiana launched its first flight out of the Clark airport reviving the interest of airlines, businessmen and the communities in Central and Northern Luzon in the Clark airport, once the former Mac Terminal of US Air Force.

My tenure at CIAC comes at a time when the world economies have been experiencing the economic pinch. We survived the economic meltdown to bring about a semblance of positive changes at the Clark International Airport in terms of more flights by the leading budget and full-service airlines – Tiger Airways, AirAsia Berhad, Cebu Pacific, Jin Air, Seair, Dragon Air, Qatar Airways, etc. Airlines may have come and go but there are just realities in the airline business that we have to comprehend with. We just have to lead on and continue.

Let me enumerate the developments that transpired at the Clark Civil Aviation Complex during the past eight years:

- ▼ \$9.9M Clark Terminal Radar Approach Control (TRACON)
- ▼ Entry of new routes and more frequency: Asiana Airlines, Tiger Airways, AirAsia Berhad, Cebu Pacific, Jin Air, Seair, Dragon Air, Qatar Airways, etc.
- ▼ Berthaphil IV Logistics Park
- ▼ \$3M Gate Gourmet/Miascor Inflight Catering Services
- ▼ Inauguration of the Expanded Clark Passenger Terminal Building (2008)
- ▼ SIA Engineering MRO Facility
- ▼ Metrojet MRO Facility
- ▼ Additional Air Entitlements for CRK in 2009 with the following countries: Qatar, UAE, Kuwait, Bahrain, Australia, Brunei, Singapore, Spain, United Kingdom, Libya, Oman, Belgium, Cambodia, Canada, China, Egypt, Finland, Germany, Hong Kong, India, Iran, Indonesia, Japan, Korea, Macau, Malaysia, Nauru, Nepal, Netherlands, New Zealand, Pakistan, Palau, Russia, Switzerland, Taiwan, Thailand, USA, Vietnam
- ▼ ISO 9001:2008-Clark International Passenger Facilitation Process
- ▼ Participation in World Route Forum
- ▼ Expanded Passenger Terminal Building – 2.5M passengers per yr capacity with two passenger boarding bridges, an expanded concession area, VIP lounge areas, X-Ray walk-thru machines, Flight Information Display System (FIDS), CCTV system and public address system.
- ▼ Phase 2 Expansion of the CRK Terminal with a capacity of 5 million passengers
- ▼ Centre for Asia Pacific Aviation (CAPA) "Low Cost Airport of the Year 2006."
- ▼ "Airport of the Year" Award for airport serving below 15 million annual passengers category at the 2008 Frost & Sullivan Asia Pacific Aerospace and Defense Awards on March 14, 2008.
- ▼ 3rd Best Airport Zone by fDi Magazine of UK (2012)
- ▼ 2013 Routes Airport Marketing Award (Under 20 Million Passengers category) in February 2013, Mumbai India.

In addition to the highlights mentioned, I can also humbly say that, as chief negotiator of CDC, I was able to encourage UPS to give Clark Special Economic Zone a

Cont...Page 18

Overseas Filipino Workers will now have the opportunity to enjoy homegrown hospitality via the direct flights offered by the local carrier Cebu Pacific to Saudi Arabia and Kuwait.

In a bid to expand its presence in the Middle East where millions of Filipino workers are currently based, Cebu Pacific already started its flights to Dubai in the United Arab Emirates and Kuwait since last year.

Cebu Pacific now flies to Kuwait, its second destination in the Middle East, thrice a week. The Kuwait flight departs Manila at 9:30pm and arrives in Kuwait at 3:10am (Kuwait time) every Tuesday, Thursday and Sunday. The return flight from Kuwait departs at 4:40am (Kuwait time) and arrive in Manila at 7:20pm (Manila time) every Monday, Wednesday and Friday.

The Gokongwei-owned Cebu Pacific is the only local airline offering non-stop flights to Kuwait, using a 436-seat Airbus A330-300 aircraft.

This October, Cebu Pacific will also mount the non-stop thrice-a-week flights to Riyadh and Dammam, both in Saudi Arabia in a bid to serve the more than a million OFWs currently based in the desert kingdom.

The Cebu Pacific flight to Dammam departs Manila every Monday, Thursday and Saturday at 9:55pm, and arrives in Dammam at 2:40am the next day. The return flight departs Dammam every Tuesday, Friday and Sunday at 4:10am, and arrives in Manila at 6:35pm.

Cebu Pacific is offering a lowest year-round fare at P3,499.

"CEB is proud to offer



Middle East bound

Cebu Pacific sets sights on the Middle East where it launches flights to Dubai, Kuwait, and Riyadh and Dammam, both in Saudi Arabia. The airline is using its Airbus 330-300 in its flights to the Middle East.

Cebu Pacific expands Middle East flights

year-round low fares that are up to 40 percent lower than what's being offered by other airlines. CEB also offers the most convenient connections to the most number of destinations in the Philippines. With CEB's low fares, they can enjoy being with their families and loved ones more often," Alex Reyes, Cebu Pacific general manager for the Long-Haul Division, said.

Cebu Pacific has one of the most modern aircraft fleets in the world with 51 aircraft comprising of 10 Airbus A319, 28 Airbus A320, 5 Airbus A330 and 8 ATR-72 500 aircraft.

Between 2014 and 2021, Cebu Pacific will take delivery of 11 more brand-new Airbus A320,

30 Airbus A321neo, and 1 Airbus A330 aircraft.

Cebu Pacific reportedly sought the approval of the Civil Aeronautics Board to impose a \$105 fuel surcharge for each passenger bound for Riyadh and Dammam from Manila.

The CAB may allow airlines to impose a fuel surcharge as a means of recovering losses resulting from rises in jet fuel prices.

Local carriers in the Philippines are setting their sights on expanding operations in the Middle East after the Philippines successfully renegotiated air service agreements with the Kingdom of Saudi Arabia and the United

Arab Emirates in 2012. The number of flight entitlements permitted to service each nation have been reportedly doubled.

Both the Philippines and Saudi Arabia have agreed to double flight frequencies to 21 flights per week from the 10 between the two countries and to remove limits on flights from Clark International Airport. The bilateral air talks between the country and the United Arab Emirates likewise doubled flight entitlements to 28 per week from 14.

The Philippine Airlines has also resumed direct flights to both Riyadh and Dammam using A330-300 early this month.

Luciano said the two lease contracts signed by both CIAC and L&T Group will pave the way for the development and future expansion of the garment firm's operations at the aviation complex.

L&T International Group Philippines Inc., has been operating in the Clark Freeport Zone since 1994.

L&T is a garment manufacturing firm that exports garments around the world and has around 6,000 workers in Clark. It is one of the pioneer locators in the area.

Amid the rising cost of aviation fuel, operational cost and declining market share, PAL is expected to revisit its management

strategy. This, as rival Cebu Pacific expands its operations in the Middle East – particularly in Saudi Arabia, Kuwait and United Arab Emirates.

Reports have it that the Tan Group has already assumed management of PAL with Ang still acting as president. MacroAsia Corp, President and CEO Joseph Chua is expected to take over from Ang after a 45-day period.

Tan reportedly completed the PAL buyback after its secured loans from BDO Unibanks Inc., China Banking Corp., Philippine National Bank, and Asia United Bank. BDO, however, succeeded in including a step-in clause in the \$750 million loan that allows it to take over from Tan in case of a default.

PAL's new general manager Jaime Bautista noted that "they will have to revisit PAL's previous strategy" to give the airline a fresh start focusing mainly on improving profitability and performance. This as PAL seeks to reduce operational cost but the rising cost of aviation fuel and corresponding aviation fuel tax may affect not only PAL but other local and foreign airlines.

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Garment firm to expand operations

Officials of the Clark International Airport Corporation and L&T International Group Philippines Inc. recently signed two lease contracts for the development and expansion of the garment firm at Clark Civil Aviation Complex.

CIAC President and CEO Victor Jose I. Luciano and L&T International Group President Francisco Saucedo signed two lease contracts for the development of the garment firm within the civil aviation complex inside Clark Freeport Zone in Pampanga.

The first lease contract covers an area of 6,033 sqm for the expansion of the garment firm's factory and is expected to generate 150 jobs for the first year. The expansion project is expected to start by 2015.

The second lease contract covers an area of 5,941 sqm which is now part of L&T's leased area for future expansion. Both lease contracts have a 10-year period.

Also present during the signing were CIAC Vice-President for Administration and Finance Lauro Ortile, Executive Vice-President and COO Bienvenido Manga, Corporate Secretary Atty. Milani Reyes, Senior Vice-President L&T Group John Poon, Vice-President L&T Group Marilet Zuniga and Chief of Staff Chit Manlapaz.

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L&T expansion

CIAC President and CEO Victor Jose I. Luciano signs the two lease of contracts with L&T International Group Inc. for the expansion of its garment facilities that will start in 2015. With Luciano during the signing were CIAC Vice-President for Admin and Finance Lauro Ortile, Executive Vice-President and COO Bienvenido Manga, Acting Corporate Secretary Atty. Milani Reyes, Senior Vice-President L&T Group John Poon, Vice-President L&T Group Marilet Zuniga and Chief of Staff Chit Manlapaz.

Tan Group regains full control of PAL

Taking cue on the current opportunities offered by the lifting of the EU ban and the restoration of the Category 1 aviation safety rating by the Federal Aviation Administration, tobacco billionaire Lucio Tan sought to increase his power over Philippine Air Lines that paved the way for a \$1.3 billion buyback deal.

The Tan Group has already regained full control of PAL after having bought back the 49 percent stake of SMC. Back in 2012, SMC shelled out \$500 million for its stake in PAL.

SMC invested heavily in PAL during the airline's major modernization of PAL's fleet, which included a 2012 order for 54 Airbus aircraft with a list price of \$7 billion.

The travelling public expects to see more exciting destinations, good service, and cheap fares as PAL review its strategy.

Amid the rising cost of aviation fuel, operational cost and declining market share, PAL is expected to revisit its management

strategy. This, as rival Cebu Pacific expands its operations in the Middle East – particularly in Saudi Arabia, Kuwait and United Arab Emirates.

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Bautista said PAL will review its programs and resources to determine the best destinations and use of the new generation of aircraft.

The aging aircraft of PAL such as the Boeing 747-400s were already sold to a US-based bone yard operator. PAL is expected to use the fuel-efficient Boeing 777s.

However, the stiff competition in the local aviation industry will see both PAL and Cebu Pacific competing for destinations frequented by Filipinos. This amid the thin market in the Philippines.



Tan Tobacco billionaire Lucio Tan regains full control of Philippine Airlines after the \$1.3 billion buyback deal.

Security alert up at Clark airport after bomb threat at NAI

Authorities of the Clark International Airport Corporation have tightened security at the Clark International Airport in Pampanga following the foiled attempt to bomb the Ninoy Aquino International Airport.

CIAC President and CEO Victor Jose I. Luciano has ordered the Clark airport security to be on full alert especially during night time to prevent a similar incident that took place at NAI when law enforcers arrested three suspects in connection to the foiled attempt to bomb the airport premises.

"Security around Clark airport have been tightened to prevent any illegal activities to ensure the safety of the passengers and employees in the area," Luciano stressed.

According to CIAC Security Manager Ret. Brig. General Nestor Deona security

are on full alert at Clark airport and tight security have been implemented.

"We have already implemented tight security as well as the checking of all vehicles entering the Clark airport premises, we are also doing checking of all parked vehicles at the premises with the assistance of bomb sniffing dogs particularly in the night time," he added. Deona also said that security measures have been put in place at the Passenger Terminal Building for the safety of the passengers.

He said "we are doing these measures to prevent any incidents that would create disaster in our premises, and we are on full alert 24 hours a day."

National Bureau of Investigation operatives recently arrested three suspects who were caught in possession of improvised explosive devices at the NAI 3 parking area at around 1:30am.

The suspects were aboard a white Toyota Revo with license plate WMK 129. The government had already ordered an investigation of the incident.

PEOPLE, EVENTS



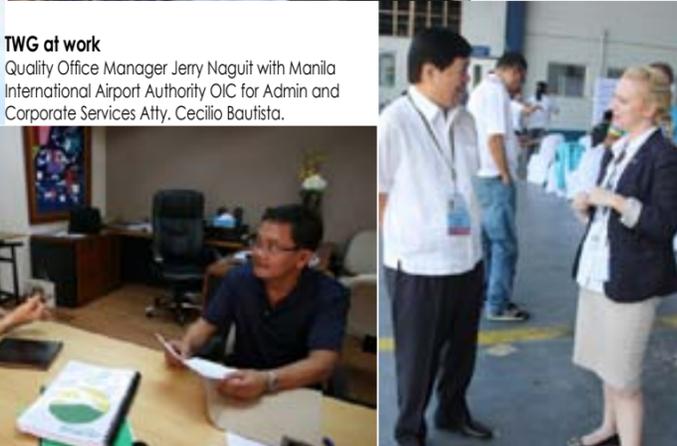
New York photos
CIAC President and CEO Victor Jose I. Luciano graced the recently held photo exhibit of Sun Star columnist Noel Tulabut at SM Clark. Tulabut's stills focus mainly around the daily hustle and bustle of New York City.



CIAC Security Meeting
CIAC EVP-COO Bienvenido Manga and VP for Operations Reynaldo Catacutan preside over the Airport Security Committee Meeting at the Clark airport boardroom. The meeting seeks to improve the security measures implemented in the Clark Civil Aviation Complex. Photo below shows Security Manager Nestor Deona as he updates on the status of informal settlers.



Women of substance
Angeles City Vice Mayor Vicky Vega Kabigting, Philippine Daily Inquirer reporter Tonette Orejas and Pampanga Board Member Cherry Manalo visit the Clark Civil Aviation Complex during the two-week humanitarian visit of the Orbis Flying Hospital. Photo below shows CIAC EVP-COO Bienvenido Manga with Orbis Communications Consultant Joni Watson.



TWG at work
Quality Office Manager Jerry Naguit with Manila International Airport Authority OIC for Admin and Corporate Services Atty. Cecilio Bautista.



Inspirational message
Treasury Manager Lilibeth Enriquez delivers her message during the recent flag raising ceremony at the CIAC premises.



China Eastern
Photo below shows CRK Operations Manager Ritche Nacpil briefing an executive of China Eastern Airlines on the current developments at the Clark terminal. Right photo shows members of the Samahang Manggagawa ng DMIA during the general assembly conducted at the aviation premises.



Roadmapping
The CIAC Best Team Roadmapping meet to prepare the roadmap for Clark airport.



New employees
The CIAC management welcomes its new employees led by Meryann Frances Dizon, Katreena Mercado, Sherie Perez, Candelario Baidiles and Rogelio Dela Cruz during the flag raising ceremony last August. Left photo shows a representative of the Defense and Protections System Philippines Inc as he conducts training on the new X-Ray at the Clark International Airport.

Clark International Airport Corporation President and CEO Victor Jose I. Luciano recently led the inauguration of the new main gate at Clark International Airport providing seamless access to the travelling public.

Luciano said that it is now the main entrance to Clark airport. "We believe that the main entrance to the Clark airport has improved a lot and has shown again that we have stepped up the development of the airport."

He said the improvement of the main gate is part of the on-going developments at the Clark airport which also includes the repair of the main road that connects to the newly-built Passenger Terminal Building.

The new Passenger Terminal Building can handle 5 million passengers annually. It has been expanded from 8,587 sqm to 18,573 sqm. with 34 new check-in counters and an additional 24 immigration counters.

CIAC spent P2.1 million for the construction of the main gate and P16 million for the main road that includes drainages, sidewalks, lighting posts, and a fence.

He said the main gate is also equipped with state-of-the-art Closed Circuit Television (CCTV) for security monitoring at the airport. Luciano was accompanied by other CIAC officials that include newly-appointed CIAC Directors businessman Ramil Guiao and

New CRK main gate, transient house open



New CRK Maingate
Clark International Airport Corporation officials led by President and CEO Victor Jose Luciano (right) inaugurate the newly-constructed Clark International Airport (CRK) main gate with a simple ribbon-cutting ceremony. With Luciano are (L-R): CIAC Director Jose Ma. Fernandez, Executive Vice-President and COO Bienvenido Manga, newly-appointed Director Ramil Guiao (partly hidden), Director Reynaldo Catacutan, Head Supervisor of the Bureau of Immigration-Clark Elsie Lucero, and Director Alipio Fernandez (partly hidden behind Luciano). The new gate will now serve as the main entrance and exit to the Clark International Airport.

former Dagupan City Mayor Alipio Fernandes. Others include CIAC Executive Vice President and COO Bienvenido Manga, Vice President for Admin and Finance Lauro Ortile, Vice President for Airport Operations Reynaldo Catacutan and Vice President for Business and Development Group Darwin Cunanan and Bureau of Immigration Officer Elsie Lucero.

Clark airport is host to Asiana Airlines, Qatar Airways, Dragonair, Jin Air, Cebu Pacific Air, Tiger Air, and Seair-International. AirAsia Berhad is set to re-launch Clark-Kuala Lumpur four times weekly on October 17.



CRK Transients' Building
Luciano (2nd from left) and Clark Development Corporation President and CEO Arturo Tugade (right) cut the ribbon formally inaugurating the 24-room Transients' Building at the Clark Civil Aviation Complex. The facility will serve as the quarters of inter-agency personnel assigned at the Clark International Airport. With them are: (L-R) Directors Reynaldo Catacutan, Alipio Fernandez (partly hidden), Ramil Guiao and Jose Ma. Fernandez (partly hidden).

Cont from Page 8

we consider Clark our second home. We are grateful to FedEx for their generous support, the Clark International Airport Corporation, the Jose B. Lingad Memorial Regional Hospital, and the Central Luzon Ophthalmology Society," according to Orbis Medical Director Dr. Ahmed Gomaa.

The lectures for Filipino ophthalmologists were aimed to strengthen the delivery of eye care services in Central Luzon by improving the skills and knowledge of the local ophthalmic community in cataract pediatric ophthalmology, oculoplastics, adult glaucoma, and medical retina.

"We are excited to continue working together to eliminate avoidable blindness and deliver the highest standards of training," Gomaa stressed.

"We hope to see Orbis here every

year as CIAC is always ready to support such noble undertaking," according to Clark International Airport Corporation President and CEO Victor Jose Luciano.

The OFH is a non-profit, humanitarian organization founded in 1982. It prevents and treats blindness through hands-on training, public health education, access to quality eye care, advocacy and partnerships with local health care organizations.

Several nurses aboard the OFH hail from Pampanga province, one of which is Leonardo Mercado, a 19-year veteran staff nurse of the flying hospital. "It's always a great feeling to help out communities around the world. But the feeling is much more rewarding right now, knowing that I'm back where I grew up and helping my kababayans," said Mercado.



OFH execs
CIAC PCEO Victor Jose I. Luciano with OFH Medical Director Dr. Ahmed Gomaa and Orbis Communications Consultant Joni Watson.

Fly to your favorite international destinations (AD)

FREQUENTLY ASKED QUESTIONS

1. What is Travel Tax?

The travel tax is a levy imposed by the Philippine government on the following individuals who are leaving the country irrespective of the place where the air ticket is issued and the form or place of payment, as provided for by Presidential Decree (PD) 1183, as amended:

- A. Citizens of the Philippines;
- B. Foreigners holding a permanent resident visa or Preference immigrant visa;
- C. Non-resident aliens who have stayed in the Philippines for more than one (1) year.

Note: Non-immigrant aliens who have not stayed in the Philippines for more than a year are not covered by the travel tax. However, TIEZA F356 need to be prepared by the ticketing officer for passengers who have stayed for more than a year, they have to secure Travel Tax Exemption Certificate.

2. What are the Travel Tax Rates?

	First Class Passage	Economy Class Passage
Full Rate Standard	PHP 2,700.00	PHP 1,620.00
Reduced Rate Privileged	PHP 1,350.00	PHP 810.00
Reduced Rate for dependents of OFWs	PHP 400.00	PHP 300.00

A processing fee of PHP 200.00 is collected for each certificate issued. A Travel Tax shall be collected from every departing passenger at the Clark International Airport by the Tourism Infrastructure and Enterprise Zone Authority.

3. Who can avail of Travel Tax exemption / reduced rate?

- a. Foreign diplomatic representatives;
- b. Employees of the United Nations (UN) Organization or its agencies;
- c. United States (US) Military Personnel including dependents and other US nationals with fares paid for by the US Government or on US Government-owned/chartered transport facilities;
- d. Overseas Filipino Worker (OFW);
- e. International carrier crew;
- f. Filipino permanent residents abroad whose stay in the Philippines is less than one (1) year;
- g. Philippine Foreign Service personnel assigned abroad and their dependents;
- h. Philippine government (excluding government-owned and controlled corporations) employees on official travel;
- i. Grantees of foreign government-funded trips;
- j. Students with approved scholarships by appropriate government agency;
- k. Infants (2 years & below);
- l. Personnel (and their dependents) of Philippine offices of multinational companies not engaged in business in the Philippines;
- m. Those authorized by the President of the Republic of the Philippines;
- n. Balikbayans whose stay in the Philippines is less than one (1) year;
- o. Family members of former Filipinos accompanying the latter;
- p. Minors from 2 to 12 years old;
- q. Filipino journalists on journalistic assignment;
- r. Legitimate spouse of an Overseas Filipino Worker (OFW)
- s. Legitimate unmarried children of OFW below 21 years old

4. Steps on how to avail of a Travel Tax exemption/reduced rate?

- A. For holders of tickets issued outside the Philippines or internet-booked tickets:
 1. Secure original documents specified for either exemption or reduced rate;
 2. Proceed to the nearest TIEZA Travel Tax Office;
 3. Show original documents for reproduction by TIEZA;
Note: Original of some documents have to be submitted
 4. Pay tax and/or processing fee;
 5. Wait for release of certificate and official receipt (O.R.);
 6. Submit the certificate of Travel Tax Exemption/Official Receipt of Travel Tax payment to the airline check-in counter personnel at the airport
- B. For holders of tickets issued in the Philippines:
 1. Secure original documents specified for either exemption or reduced rate;
 2. Proceed to the nearest TIEZA Travel Office;
 3. Show original documents for reproduction;
Note: Original of some documents have to be submitted.
 4. Pay processing fee;
 5. Wait for release of certificate and official receipt (O.R.);
 6. Submit the Travel Tax Exemption/Reduced Travel Tax Certificate to the airline ticketing/travel agency office for the issuance of air tickets.

5. How do you pay the full Travel Tax?

- a. For those with tickets issued outside of the Philippines or internet-booked tickets, pay directly to the TIEZA Travel Tax Office.
- b. For those with tickets issued within the Philippines, payment is through the airline/travel agency.

IMPORTANT REMINDERS:

- Travel Tax Exemption/Reduced Travel Tax Certificates can only be issued by the TIEZA Travel Tax Office
- Air tickets which will be issued in the Philippines will only be released upon payment of the Travel Tax or submission of the Travel Tax Exemption/Reduced Travel Tax Certificate to the ticketing office.

6. Who may avail of travel tax refund and what are the requirements?

Refund may be granted for the following reasons:

- A. Regular Refund Requirements: (In all cases, submission of photocopy of identification page of the passport and TIEZA Refund Application Form 353).
 1. Unused ticket (including cancelled flights or offloaded passengers)
 - a. Copy of fare refund voucher and/or credit memo certified by airline authorized personnel
 - b. Certification from the airline authorized signatory that the ticket is unused & has no fare refund value
 - c. For non-revenue tickets, submission of copy of the ticket and certification from the airline authorized signatory that the ticket is unused
 2. Non-coverage - presentation of original passport and submission of copy of ticket

In case the original passport cannot be presented, copy of ticket and certification from the Bureau of Immigration indicating the following:

- a. Passenger's identity
- b. Immigration status
- c. Applicable arrival date (and departure as the case may be)

3. Travel Tax Exemption/Reduced Travel Tax
 - a. Supporting documents used as basis for the exemption/reduced tax

- b. Copy of ticket in certain cases

4. Others
 - a. Downgraded ticket - certification from the airline that the ticket was downgraded or a certified copy of the flight manifest
 - b. Double payment - proof that the same ticket was taxed twice
 - c. Undue tax - copy of the ticket to show that it is not subject to tax

In case where the travel tax was paid directly to the TIEZA, the TIEZA Official Receipt (passenger and airline copy) shall be submitted.

B. Same-Day Refund (SDR)

Travel tax may be refunded in cash to passengers within 24 hours from payment at the airport Travel Tax Counter where it was paid. The refund shall be paid only to the passenger who shall be properly identified through the passport to be presented for this purpose.

Requirements: (In all cases, presentation of passport and submission of TIEZA Official Receipts (OR, passenger and airline copy) and accomplished SDR Application).

1. Offloaded passengers/cancelled flights
 - a. Ticket
 - b. Certification from airline authorized signatory
2. Entitled to exemption or reduced tax
 - a. Documents to support the entitlement to exemption or reduced travel tax
 - b. Ticket
3. Tax inadvertently paid twice for the same ticket
 - a. Copy of the ticket on which travel tax was previously collected or another TIEZA OR (passenger and airline copies)
4. Undue tax
 - a. Proof that the ticket is not subject to tax

Basic Policies on Refund

1. Claims for refund must be made within two (2) years from date of payment.
2. Checks are for deposit to payee's account only but may be uncrossed upon the request of the payee in person who shall be properly identified.
3. Claimant other than the passenger needs a Special Power of Attorney (SPA) to receive the check.
4. For minor payees parents are to present certified true copy of the minor's birth certificate, unless the parents signed the passport on minor's behalf. Claimants other than the parents need to present the minor's birth certificate plus SPA executed by the parents.
5. The following are acceptable ID's for the purpose of claiming refund check:
 - Passport
 - SSS/GSIS ID
 - Driver's license
 - Postal ID
 - PRC ID
6. Carriers or their agents may grant the refund to the passenger if the travel tax sought to be refunded has not yet been remitted to TIEZA.

* For further info, kindly visit www.tieza.com.ph

7. What is Terminal Fee?

A terminal fee is collected when using a port or an airport for departure. On arrival or in transit, you do not have to pay any terminal fee.

8. How much is the Terminal Fee at Clark Airport?

Terminal Fee	
International	PHP 600.00 per passenger
Domestic	PHP 150.00 per passenger

9. Who can avail of terminal fee exemption?

Passengers who are exempted and/or can avail Terminal Fee exemption are as follows:

- a. Overseas Filipino Workers (OFW)
 - The POEA issues OECs to OFWs at the Clark International Airport Terminal during weekends. For OFWs with flights during weekdays, they should proceed to the POEA satellite office at Clark where they can be issued OECs. (Note: The POEA satellite office is located outside the Clark airport terminal in front of Oriental Duty Free Store).
- b. Philippine Sports Commission (PSC) Passenger with approved waiver request from the PCEO
- c. Flight crew on duty (pilots, cabin crew, aircraft technicians)
- d. Infants (two (2) years old and below)
- e. Airport to Airport or A to A (inbound passenger found not fit to enter the country by the Bureau of Immigration) passengers
- f. Officers from other agencies with approved waiver request from the CIAC P/CEO

10. Who can avail terminal fee refund? And how to claim the refund?

Off-loaded passengers may refund their terminal fee payments.

Process to claim the refund for off-loaded passengers is as follows:

- a. Upon receipt of stamped boarding pass with the terminal tickets, the collector issues acknowledgement receipts (AR) to off-loaded passengers.
- b. Off-loaded passengers shall fill out the AR.
- c. Off-loaded passengers shall return the filled-out AR to the terminal fee collector.
- d. Upon receipt of AR, collector shall refund the passenger of the terminal fee payment(s).
- e. Collector shall sign/conformed the AR as proof of the refund transaction(s).

11. Baggage Allowance

Every airline has different rules and regulations on baggage limits. Kindly refer to the following sites for the respective Terms & Conditions of airlines operating at Clark International Airport:

- A. Cebu Pacific: www.cebupacificair.com/aboutus/travel-regulations.html
- B. Asiana: www.ea.flyasiana.com/global/EA/EA/en/homepage?fid=INFO/5100
- C. Dragonair: www.dragonair.com/ka/en_PH/travel-information/baggage.html
- D. Jin Air: www.jinair.com/language/ENG/service_guide/Baggage.aspx
- E. Tiger Airways: www.tigerair.com.sg/en/baggage.php
- F. Qatar

12. Parking

- A. Park & Fly - P90 per day
- B. Regular Parking - P30 per day

13. Prohibited and Allowed Items

The list of prohibited items has been expanded to include all liquid substances such as beverages, lotion, shampoo, toothpaste, gels, astringents and other items of similar consistency. These items shall be placed in the check-in luggage and shall be confiscated if found at the final screening point.

Subject to usual inspection but are not covered by these restrictions are baby formula, breast milk or juice for a baby or small child who is travelling, prescription medicine under the passenger's name, insulin and other non-prescription medicines and airline crew groom kits.

For other special arrangements, please coordinate with your airline company.

For further information, kindly visit: www.clarkairport.com/index_html_files/Prohibited%20Items%2027%20Apr%202012.pdf

14. Ticketing Offices/Counters

- * Cebu Pacific
- * Tiger Airways

15. How to reach Clark International Airport



Transport Service



Genesis Transport
Cubao Terminal: (02) 4211425
Clark: 09153200867 or 092663949454

Origin (pick-up)	ETD	Destination	ETA	Fare (Php)
Mariveles	7:00 AM	Clark	10:00 AM	300.00
Baguio	5:00 AM	Clark	10:00 AM	350.00
Avenida	8:00 AM	Clark	9:30 AM	300.00
Clark (AM)	11:30 AM	Avenida	1:30 PM	300.00
Clark (PM)	8:30 PM	Avenida	10:30 PM	300.00



PhilTranco
Pasay Terminal: (02) 851-5420, 851-5812, 851-8077, 851-8079
Schedule Daily

Origin (pick-up)	ETD	Destination	ETA	Fare
Pasay	2:00 AM	Clark	4:00 AM	350.00
	6:30 AM	Clark	8:30 AM	350.00
	7:30 AM	Clark	9:30 AM	350.00
	12:30 NN	Clark	2:30 PM	350.00
	2:00 PM (MWFSu)	Clark	4:00 PM	350.00
Megamall	3:30 PM	Clark	5:30 PM	350.00
	2:30 AM	Clark	4:30 PM	300.00
	7:00 AM	Clark	9:00 AM	300.00
	8:00 AM	Clark	10:00 AM	300.00
	1:00 PM	Clark	3:00 PM	300.00
Clark	2:30 PM	Clark	4:30 PM	300.00
	4:00 PM	Clark	6:00 PM	300.00
	5:30 AM	Cubao/Megamall, Pasay	7:30 AM	300.00 / 350.00
	12:00 NN	Cubao/Megamall, Pasay	2:00 PM	300.00 / 350.00
	12:45 NN	Cubao/Megamall, Pasay	1:45 PM	300.00 / 350.00
	5:30 PM	Cubao/Megamall, Pasay	7:30 PM	300.00 / 350.00
	6:00 PM	Cubao/Megamall, Pasay	8:00 PM	300.00 / 350.00
	9:30 PM	Cubao/Megamall, Pasay	11:30 PM	300.00 / 350.00



GTS Transport
Coaster type buses
Origin (pick-up)
Clark - Manila route (vice versa)



CRK XLT Shuttle Service (air-con)
23 passenger sitting capacity
Php 45.00 - Dau Bus Terminal-CRK
Php 30.00 - CRK-Main Gate Clark



CRK Taxi Service

Triangle Taxi
Contact No. 0920-291-1996 or 0922-328-7114
Schedule: Daily

Destination	Fare (Php)
NAIA	4,316.00
Makati Area	3,916.00
Manila Area	3,496.00
Subic / Olongapo City	2,952.00
Mariveles	4,176.00
Baguio City	5,760.00
La Union	5,760.00
Pangasinan	4,030.00
Tarlac	2,215.00
San Fernando City	1,196.00
Magalang	655.00
Dau	540.00
Fields Avenue	315.00

Avis Philippines
Contact No. (045) 892-1311
Schedule: Daily



Destination	Fare (Php)	Fare (Php)
Type of vehicle	Innova / Car	Van
NAIA Drop-off	4,316.00	5,211.00
Makati Area	3,916.00	5,150.00
Manila Area / Quezon City	3,496.00	4,700.00
Subic / Olongapo City	2,952.00	3,852.00
Baguio City	5,760.00	6,674.00
La Union (up to San Fernando only)	5,495.00	7,497.00
Pangasinan (up to Dagupan only)	4,030.00	5,682.00
Bulacan (up to Bocaue only)	3,646.00	4,185.00
Tarlac (up to Luisita only)	2,215.00	3,537.00
Pampanga (San Fernando)	1,196.00	1,374.00
Magalang	655.00	941
Mabalacat	515.00	666
Dau (bus station)	430.00	512
Angeles City	540.00	627
Clark Duty Free / Maingate/ Fields Avenue	315.00	457

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try. They did, and eventually established their Intra-Asia Hub here.

Long before my appointment as EVP-COO of CDC, I have already been asked by the board to spearhead the marketing efforts for the Clark airport.

I can say that the past 13 years – 5 years in CDC and 8 years in CIAC – had been a fruitful one. From merely 7,000 passengers in 2003, this has grown to 470,867 passengers in 2006, and over a million passengers are now being recorded each year in the Clark airport.

CRK will further increase its capacity in a bid to service the continued growth in passenger volume. The Aquino 18 Clark

administration is very supportive of the expansion plan of the Clark airport with the initial P1.2 billion funds already earmarked for the CRK's Low-Cost Carrier Terminal that will cost P7.2B. President Aquino has also instructed the Department of Transportation and Communication (DOTC) to conduct a feasibility study on the high-speed train that will connect Clark airport to Metro Manila.

We would like to see the holistic development of Clark International Airport and put the country at par with its neighbors such as Hong Kong and Singapore. We would like to see the day when the Clark airport will be capable of handling 85 to 90 million passengers annually. Multiply that in terms of jobs,

enterprises, and purchasing power to the lives of our fellow Kapampangans – Central Luzon then becomes one of the economic generators of the country.

With all sincerity and pride, I can say that I have served with honor. I am honored because it is during my eight-year stay at CIAC when our airport became globally recognized due to the developments that have been unfolding, and therefore kept it in the running and at par with other developing airports all over the world.

Although it has a lot more to achieve, Clark International Airport has grown leaps and bounds, far from the time when, instead of the commercial and cargo aircraft that frequent its runways

now, only birds of all sorts did.

Lastly, I would like to express my gratitude both to the Arroyo and Aquino administrations for having given me the opportunity to bring in the positive changes at the Clark International Airport for the last eight years.

My gratitude is also due to all of you for having supported me during my stint as President and CEO of the Clark International Airport Corporation. It was a roller coaster ride but the political, civic and business sectors and the media have played a crucial role in the development of the Clark airport.

Let us continue to support the development of the Clark International Airport – it is our airport, it is our pride.

CLARK Our airport. Our pride Advertisement



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Discounts made possible through the Hotels and Restaurants Association of Pampanga (HARP).

